



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received
2003 AUG -8 AM 12:04
17-JUL-2003

Repository ☐
Reference No.
10029505

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LUXEMBURG State WI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of [REDACTED] name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 7/30/03

VEHICLE INFORMATION

[REDACTED]		Make DODGE	Model D350	Model Year 1993
Date Purchased 8-13-1993	Dealer's Name and Telephone Number V & H INC. 715-387-2545		Engine: No. Cylinders 6	Fuel Type: Diesel
Original Owner ☒	Dealer's City Marshfield	State WI	Zip Code 54449	
Transmission Type 5 Speed	☒ Antilock Brakes ☒ Cruise Control	Powertrain MANUAL	Vehicle Component Code 116100 ELECTRICAL SYSTEM:IGNITION:SWITCH Multiple Failure: 6	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 03-03 96-97-99-03	Failure Mileage 61664 50010	Failure Speed Ignition switch - Burned up. Fixed twice wiping WAXPETS main switch Ignition Replaced with a battery bad replaced
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example F215/65R15)
DOT No. (Example: DOTM1SABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts required or replaced (and if old part is available).

IGNITION SYSTEM FAILURE. THE KEY WILL TURN IN THE IGNITION, BUT WOULDN'T ENGAGE. PER DEALERSHIP IGNITION SWITCH NEEDED
REPLACEMENT BECAUSE IT HAD BURNED OUT. PROBLEM STILL EXISTS. *AK
problem keeps coming up with the ignition system
one day it is going to fail and the truck is going to burn up,

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Wiring Harness Under Hood Has been Repaired because of over Heating
so many Times Because of the Ignition system.
Iv talked To Chrysler consumer Complaints about this Problem
and all they tell me that it is the owners Responsibility
to get it Fixed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov/hotline

Chrysler Customer satisfaction agreed
to pay for parts due to repeated failure —
It should be noted that plastic trim under
steering column @ Ignition switch has
been melted from heat of shorting wires —
Sew. Miss — [Signature]

AUTHORIZATION

IF NOT ACCEPTED

RETURN MAT'L TO DEL.



DISCLAIMER OF WARRANTIES

Any warranties on the product sold
hereby are those made by the

DESCRIPTION

LABOR AMOUNT

115.20

411 1102

29530

FRANK PORTH*Chevrolet*

310 S. HWY. 141, CRIVITZ, WI 54114

**FRANK PORTH CHEVROLET
CRIVITZ, WI 54114
715-854-7821****JOHN BREAUULT
SERVICE MANAGER****BLR: (715) 854-7821
FAX: (715) 854-3343
TOLL FREE: (800) 314-0540****1993 DODGE RAM
VIN 3B7ME33C7PM173693****DEAR SIR,**

**THE REPAIRS WE MADE ON YOUR DODGE SHOULD BE CONSIDERED
TEMPORARY. I DONT BELIEVE IT TO BE SAFE TO OPERATE BEING
THAT THE HARNESS HAS BEEN REPAIRED SO MANY TIMES.
I WOULD RECOMMEND A HARNESS REPLACEMENT. IF THE PROPER REPAIRS
ARE NOT MADE I BELIEVE YOU MAY HAVE A SHORTING SITUATION CAUSING
A ELECTRICAL FIRE. THE WIRING UNDER HOOD IS IN VERY POOR CONDITION
FOR THE AGE OF THE TRUCK. PLEASE LET ME KNOW IF WE MAY ASSIST YOU
IN ANY OTHER WAY, (POSSIBLY A NEW DURAMAX) THANKS**

JOHN BREAUULT

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**