



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

2003

AUG 15 AM 10:14
17-JUL-2003

Reference No.
10029490

OWNER INFORMATION (Type or Print)

Name

Address

City FONTANA

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to use a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/1/03

VEHICLE INFORMATION

17 Part Vehicle Identification Number (VIN) Location: bottom of windshield on driver's side

Make

FORD

Model

F350

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Diesel

Original Owner

Dealer's City

San Diego

State

CA

Zip Code

92103

7.3L

Transmission Type

AUTO

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code
190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-JUN-2003

Failure Mileage

19,202

Failure Speed

65 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

General

Tire Model (Name or Number)

LT235/85R16

Tire Size (Example P215/65R15)

LT235/85R16

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

LOWEY EAST

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFO

(Please describe in detail the incident(s). Failure

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT WHILE DRIVING AND WITH NO WARNING FRONT LEFT

☒ I JUST HOPE SOMETHING IS DONE. PEOPLE COULD BE DYING ON OUR ROADS. BECAUSE OF \$2.00 VALUE STEEL. I THINK ALL VEHICLES SHOULD CHECK FROM F450 DOWN. I ALSO BELIEVE THAT SOMEONE SHOULD TALK TO SOMEONE AT THAIS FIRST FORD TO BE MORE CONCERNED ABOUT SAFETY PROBLEMS RATHER THAN THE BOTTOM LINE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority of the Privacy Act. You are under no obligation to respond to this questionnaire. Your responses may be used to take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative or a statistical summary thereof, may be used in support of the agency's action.

Buy Charmin Double Roll and buy less often.

Compra menos seguido comprando Charmin Doble Rollo.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON JUNE, 2003 I HAD A BLA OUT ON RIGHT FRONT, I HAD A VERY HARD TIME TRYING TO KEEP MY TRUCK UNDER CONTROL. AFTER TIRE WAS CHANGED I FOLLOWED THE FORD TIRE HANDOUT GOT ON INTERVIEW TO FIND THE CLING & TIRE CO. PARKHOUSE TIRE. WAS MORE I TOOK THE TIRE. THESE PEOPLE DEAL WITH TIRES 24-7 THEY KNOW TIRES. WHAT I WAS TOLD WAS THAT IT WASN'T THE TIRE THAT FAILED BUT THE TIRE STEM. THEY ALSO TOLD ME THAT THE STEM LOOKED AT THE RECOMMENDED PRESSURE. TIRE WOULD GO DOWN FROM RECOMMENDED PRESSURE TO 43 TO 50 PSI. WHICH WOULD CAUSE TIRE TO FAIL. PARKHOUSE ALSO TOLD ME THAT THEY HAD TO HAVE ALL THE STEMS REPLACED ON THERE TRUCKS. TRANSWEST FORD REPLACED STEMS, I WAS TOLD BY PARKHOUSE TO GO TO TRANSWEST FORD TO SEE WHAT THEY COULD DO. THEY WERE VERY DISRESPECTFUL. TONCE HAD A CRASH LIKE THEY DIDN'T CARE EVEN WHEN I ASKED WHAT ABOUT THE SAFETY ASPECT. CAME TO FIND OUT THERE WAS A RECALL ON VALVE STEMS FOR THE SAME REASON ONLY FOR F450 & UP. I THINK SOMETHING SHOULD BE SAID TO TRANSWEST FORD THE WAY I WAS TREATED BY THEIR SERVICE PEOPLE. WHEN I LEFT THERE I SAID "SOMETHING HAPPENS" ATTACH ADDITIONAL SHEETS - NECESSARY IF A FAMILY OF 6 IS KILLED BECAUSE A FORD DEALER DOESN'T CARE. THERE A PAPER WAS "OH WELL"

U.S. Department
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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