

10029420

Form Approved: O.M.B. No. 2127-0008

Auto Safety Hotline

# Vehicle Owner's Questionnaire

U.S. Department of Transportation  
National Highway Traffic Safety Administration

NATIONWIDE 1-800-424-8393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or black ink pen only.

CORRECT MARK: ●

Date Received: 2002 JUN 15 AM 10:32  
Reference No. 32



STREET NO. CITY STATE ENTER ZIP CODE  
SOUTH LAKE TX



Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
 Yes  
 No

Your name and address to the vehicle manufacturer.

7-4-03  
DATE

VEHICLE IDENT. NO. (VIN) Located at bottom of windshield on driver's side VEHICLE MAKE VEHICLE MODEL MANUFACTURE DATE MODEL YEAR

1GNEC13T8YJ161590

CHEVROLET TAHOE

2000

### VEHICLE MANUFACTURER

- BMW
- Daimler/Chrysler
- Ford
- General Motors
- Honda
- Hyundai
- Nissan
- Seab
- Subaru
- Toyota
- Volvo
- VW
- Other

### PURCHASE DATE

9-12-00

### DEALER'S NAME

MERLE MOORE

### CITY

BENA

### STATE

TX

### ZIP CODE

77612

### ENGINE SIZE

(CID/CC/L)

### FUEL SYSTEM

- Turbo
- Fuel Injection

### FUEL TYPE

- Diesel
- Gas

### TRANSMISSION TYPE

- Manual
- Automatic

### ANTILOCK BRAKES

- Yes
- No

### RESTRAINT SYSTEM

- Driverside Airbag
- Passengerside Airbag
- 3-Point Belt
- 2-Point Belt
- Motorbelt

### CRUISE CONTROL

- Yes
- No

### DRIVETRAIN

- Front
- Rear
- 4-Wheel

### VEHICLE TYPE

- Car
- Minivan
- Truck
- Other
- Van
- Sport Utility
- Motorcycle

### DOORS

- 2-Door
- 4-Door

### BODY STYLE

- Hatchback
- Pick Up Truck
- Sedan
- Stationwagon

### COMPONENT

- Child Seat
- Electrical Lights & Alarms
- Engine & Cooling System
- Equipment
- Fuel System, Exhaust
- Heater, Defrost, Ventilation
- Interior
- Parking Brake
- Power Train
- Service Brakes
- Steering
- Structure
- Suspension
- Visual Systems
- Other **Anti-lock Brakes**

### NO. OF FAILURES

0 1 2 3 4 5 6 7 8 9

### INCIDENT DATE

6-13-03

### MILEAGE AT INCIDENT

57000

### VEHICLE SPEED AT INCIDENT

55

### FAILED PART(S)

- Original
- Replacement

### FAILED PART(S) AVAILABLE?

- Yes
- No

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

### TIRE NAME

### COMPLETE TIRE SIZE

### TIRE BRAND

- BF Goodrich
- Cooper
- Firestone
- Goodyear
- Kelly Springfield
- Michelin
- Yokohama
- Other

### HANDICAPPED ADAPTIVE

- Yes
- No

### NHTSA PREVIOUSLY CONTACTED?

- Yes
- No

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

### CRASH

- Yes
- No

### NUMBER OF PERSONS INJURED

0 1 2 3 4 5 6 7 8 9

### FIRE

- Yes
- No

### NUMBER OF FATALITIES

0 1 2 3 4 5 6 7 8 9

### CAUSE OF INCIDENT

- Wear/Corroded/Rust
- Weak/Poor Fit/Loose
- Cut/Torn
- Disconnect/Fall Off
- Erratic/Poor Performance
- Excessive Effort

### Noisy

- Leaks
- Short
- Broken

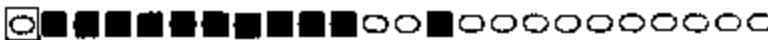
### Locks/Sticks/Grabs

- Stability/Vibration

### RESULT OF INCIDENT

- Explosion/Fire
- Loss of Control
- Poor Visibility
- Inadvertent Start
- Rollover
- Skids
- Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



10238

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

WHEEL DREWING ANTI-LOCK BRAKES ENGAGED WITHOUT INCIDENT AND WOULD NOT DISengage, EVEN WITH IGNITION WAS TURNED OFF AND KEY REMOVED. DEALER DIAGNOSED THAT ABS MODULE HAD FAILED.

DEALER HAS Plenty of PARTS ON HAND SAID FOR SALE AT 1 PER WEEK. SHOULD HAVE A RECALL!!

REPAIRED BY:  
TURNER AUTOMOTIVE CENTER  
3040 Rusk  
BEAUMONT TX 77702  
1-409-832-3894  
Tommy Turner (owner)

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mark Refers® by NCS EW-223229-1264321 HR08 Printed in U.S.A.  
© Copyright 1999 by National Computer Systems, Inc. All rights reserved.  
HS Form 350 (Rev. 6/99)

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



V  
O

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use

1-888-327-4236