



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

2008 AUG 22 AM 9:20
16-JUL-2003

Repository ☐

Reference No.
10029417

OWNER INFORMATION (Type or Print)

Name

Address

City ARIZONA CITY

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, please print the name and address of the vehicle manufacturer.

Signature of Owner

Date 8/1/02

VEHICLE INFORMATION

Make

SUBARU

Model

OUTBACK

Model Year

2002

Date Purchased

4-19-02

Dealer's Name and Telephone Number

Camelback Subaru

(602) 865-6600

Engine

No. Cylinders 4

Fuel Type:

Reg.

Original Owner

☒

Dealer's City

Phoenix

State

AZ

Zip Code

85014

Transmission Type

auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

034500 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

or describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

or, parts repaired or replaced (and if part is available).

WHEN APPLYING PRESSURE TO THE BRAKE PEDAL WHEEL GRIND AND MAKE A NOISE. VEHICLE HAS BEEN TO THE DEALER SEVEN TIMES SINCE DECEMBER 2002, AND THE CAUSE OF THE PROBLEM HAS NOT BEEN DETERMINED. *AK

It appears the noise from Rt. rear wheel occurs after the car has been washed.

I am supposed to meet with Subaru person this month (August). They are to contact me.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.