



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 300148

Date Received

200 JUL -1 PM 1:43
15-JUL-2003

Regulatory ☐

Reference No.
30026351

OWNER INFORMATION (Type or Print)

Name

Address

City

CHESAPEAKE

State VA

Zip Code

Owner Telephone Number

Owner Telephone Number

E-mail Address

CORZA@CCL.NET

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, your name or address is the vehicle manufacturer.

Signature of Owner

Date 7/24/03

VEHICLE INFORMATION

Make

TOYOTA

Model

CAMRY LE Y6
3.0L VVT-i

Model Year

2003

Date Purchased

2-16-03

Dealer's Name and Telephone Number

Prior City TOYOTA 757 936 4900

Original Owner

☒

Dealer's City

CHESAPEAKE

State

VA

Zip Code

23320

Engine:

Rx Cylinders 6

Fuel Type:

Gas

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

COMMON SERVICE BRAKES, HYDRAULIC; ANTILOCK

Multiple Failures: 100

Continuous

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-JUL-2003 -
16-JUL-2003

Failure Mileage

6

Failure Speed

A11

BRAKE SYSTEM (DESIGN)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: 60THALBAC188)

☐ Original Equipment

☒ Prior Report

Failure Location

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please check if one of the following applies: Crash, Fire, and Injury.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

1

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

2003 TOYOTA CAMRY V6 (NINEYEAR 210 HP MOTOR). THE BRAKES ON THIS CAR PADE ALL THE WAY TO THE FLOOR WHEN DEPRESSING THE PEDAL. THIS IS VERY DISCOONCERTING AS THERE ISNT ANY "PEDAL" TO THE BRAKE. HAS TO JUST KEEP PRESSING, PRESSING, PRESSING THE PEDAL UNTIL THE CAR STOPS. THE TOYOTA REPRESENTATIVE SAYS THIS IS HOW THE CAMRY BRAKES ARE DESIGNED AND IT IS NORMAL. THE TOYOTA REPRESENTATIVE INSISTS THAT SINCE HE CAN NOT REENGINEER THE CAR HE CANNOT DO ANYTHING TO HELP WITH THE PROBLEM. HE ACKNOWLEDGES THAT THE PEDAL GOES TO THE FLOOR. DEALER SERVICE MANAGER WAS "OBVIOUSLY" CONCERNED WITH THE PROBLEM, BUT THE TOYOTA REPRESENTATIVE DISMISSED HIS CONCERN. IT APPEARS THAT TOYOTA "THINKS" ITS SMARTER THAN THE REST OF US. BUT PERHAPS THEY SHOULD TAKE A STEP BACK AND LOOK AT WHERE THAT ATTITUDE HAS GOTTEN A FEW OF THE OTHER AUTOMOBILE MANUFACTURERS. THE CAMRY'S BRAKES DO NOT GIVE THE DRIVER A FEELING THAT THE BRAKES WILL STOP THE CAR. IN FACT, THE CAR DOES NOT STOP. THESE BRAKES ARE DANGEROUS. *AK

Include, if available, Police/Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (5 U.S.C. 552) This information is requested pursuant to authority granted in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.