



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2003 AUG 7

15-JUL-2003

Repository ☐

Reference #

10027302

OWNER INFORMATION (Type or Print)

Name

Address

City

NEDERLAND

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Make
CHEVROLET

Model
SILVERADO

Model Year
2003

Date Purchased
9/13/02

Dealer's Name and Telephone Number
JK CHEVROLET (409) 728-5384

Engine:
No. Cylinders
8

Fuel Type:
DIESEL
GAS

Original Owner
☒

Dealer's City
NEDERLAND

State
TX

Zip Code
77627

Transmission Type
ALLISON
5 SPEED
AUTO

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
121000 EXTERIOR LIGHTING: HEADLIGHTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-JUL-2003

Failure Mileage
N/A

Failure Speed
N/A

WHEN LIGHTS ARE OFF, TRAILER BRAKES DON'T
WORK. LIGHT ON TRAILER BRAKES LOCK

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment
☐ Prior Repair

Failure Location: TRAILER BRAKE HARNESS

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, complaint, and injury.)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure
i.e., parts repaired or replaced (and if old part is available).

CONSUMER HAS HEADLIGHT SWITCH PROBLEMS. DEALER NOTIFIED. *AK

THERE HAS BEEN NO ACCIDENT YET, BUT GM SENT
A LETTER STATING WHEN HEADLAMPS & PARK LAMPS ARE
ON, TRAILER LIGHTS WILL NOT WORK. IF THE LIGHTS
ARE TURNED ON, IT LOCKS THE TRAILER BRAKES. AFTER
CHECKING WITH A TESTER, THIS IS TRUE. I HAVE PULLED
THE TRAILER IN THE DAYLIGHT, BUT IT HAS AUTO HEADLIGHTS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS IS A VERY SERIOUS CONDITION, IF IT HAD GOTTEN
OVERCAST OR DARK, THE LIGHTS WOULD COME ON AND
ACTIVATE TRAILER BRAKES.

THIS COULD RESULT IN CATASTROPHIC CONDITIONS ON
A WET ROAD OR IN A CURVE OR HEAVY TRAFFIC.

IT TOOK OVER ONE (1) YEAR FOR GM TO NOTIFY
US OF THIS CONDITION, AND REFUSES TO REPLACE
WIRING HARNESS PLUG UNLESS YOU PURCHASE THE
NEW MODEL PLUG.

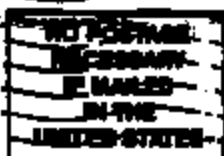
THE 2002 BRAKE WIRING HARNESS FITS THE 2002, AND THE
SERVICE MANAGER SAID TO USE IT ON THE 2003 (ATTACH ADDITIONAL SHEETS IF NECESSARY)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OR

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and dial toll free at

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(DASH) 2 DOT



U.S. Department of Transportation
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Administration
http://www.safercar.gov



800 222 1020

June, 2003

Dear Chevrolet Customer,

As the owner of a Chevrolet 2003 model year full size truck, your satisfaction with our product is of utmost concern to us.

If you have a trailer equipped with electric trailer brakes, and use a trailer brake wiring harness from a prior model year, we would like to make you aware that the following conditions will occur:

1. When your vehicle headlamps or park lamps are turned OFF:
 - Your electric trailer brakes may not apply when the vehicle brakes are applied.
2. When your vehicle headlights or park lamps are turned ON:
 - Your electric trailer brakes will apply without your vehicle brakes being applied.

Trailer brake wiring harnesses from prior model years are not compatible with your 2003 model year vehicle because the electrical systems are different.

To purchase a new harness for your 2003 model year vehicle, contact your local Chevrolet dealer and order GM part number 15085418.

Your satisfaction with your Chevrolet vehicle is very important to us and we are sending you this information to ensure that your ownership experience is a pleasurable one. Please keep this letter with your vehicle owner's manual for future reference.

Chevrolet
General Motors Corporation