



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 252

Date Received: 2003 AUG -1 PM 1:48  
Repository:   
Reference No.: 10027233

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: SUNNYVALE State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 8/1/03

**VEHICLE INFORMATION**

Make: NISSAN Model: SENTRA (SE-R) Model Year: 2002  
Date Purchased: 12/2001 Dealer's Name and Telephone Number: STEVENS CREEK NISSAN Engine: 2.5L No. Cylinders: 4 Fuel Type: UNLEADED  
Original Owner: [Redacted] Dealer's City: SANTA CLARA State: CA Zip Code: 95051  
Transmission Type: AUTOMATIC  Ant lock Brakes  Cruise Control Powertrain: 175 HP  
Vehicle Component Code: D60000 ENGINE AND ENGINE COOLING  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 14-JUL-2003 Failure Mileage: ~24000 Failure Speed: 40 MPH  
CRANK POSITION SENSOR

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example: DOTM123ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)  
Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE TRAVELING ON THE HIGHWAY AND WITHOUT PRIOR WARNING. VEHICLE SHUT DOWN AND WILL NOT RESTART. \*AK  
EVERY OFTEN THE "SERVICE ENGINE SOON" WOULD LIGHT WHEN WE WOULD START THE CAR. SOMETIMES THE ENGINE HAS PROBLEMS WITH THE IGNITION (WOULD NOT IMMEDIATELY START).  
2. AT THE TIME OF FAILURE, THE ENGINE SUDDENLY STOPPED WORKING. THE CAR BLOCKED AN INTERSECTION FOR A SHORT TIME. THEN THE DRIVER WAS ABLE TO RESTART THE ENGINE AND DRIVE HOME INTO THE PARKING LOT. (SIGNED)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FROM THE PARKING LOT THE CAR WAS TOWED AWAY TO THE NEAREST NISSAN DEALERSHIP (FALORE / SUNNYVALE) AS IT COULD NOT BE STARTED ANYMORE. THE DEALER FOUND OUT THAT THE CRANK POSITION SENSOR WAS BROKEN. PART IS ON BACKORDER PRESENTLY (JULY 25TH) AS IT IS NOT AVAILABLE IN THE WHOLE NORTH AMERICA. NISSAN HAD A RECALL ON SENTRA MODELS MANUFACTURED BETWEEN 01/2003 - 05/2001 (NHTSA CAMPAIGN ID NUMBER: 01V35700) WITH EXACTLY THE SAME DEFECT!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY INTL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM  
OR

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and dial toll free at

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