



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

2003 AUG -1 PM
2003 JUL 2003

Repository ☐

1-17
Reference No.
10027209

OWNER INFORMATION (Type or Print)

Name

Address

City
SALIDA

State
CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to
in the absence of an author-
Signature of Owner

Manufacturer of your vehicle? ☐ YES ☒ NO
Name or address to the vehicle manufacturer.
Date 7/22/03

VEHICLE INFORMATION

Make
AUDI

Model
CABRIOLET

Model Year
1996

Date Purchased
4/14/03

Dealer's Name and Telephone Number

Engine:
No. Cylinders
6

Fuel Type:
gasoline

Original Owner
☐

Dealers City
Hempden Beach

State
FL

Zip Code
33064

Transmission Type
AT

☐ Antilock Brakes
☐ Cruise Control

Powertrain
2.8L V6

Vehicle Component Code
116000 ELECTRICAL SYSTEM:IGNITION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
7/10/03

Failure Mileage
38900

Failure Speed

Defective ignition switch; caused starter
to remain engaged and fail

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4L9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES WHILE DRIVING ALL ELECTRICAL ACCESSORIES WORK, BUT THE IGNITION DOES NOT START. CAUSE IS UNKNOWN. *AK

Starter was found to be damaged; cause appears to
be engagement of starter while motor was running/
failure of ignition switch to disengage starter.
Radio, turn signal and HVAC controls are also
intermittent; fiddling with ignition key causes accessories

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statement summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

to come back on. Repair to damaged starter (towing,
parts, labor, etc.) in excess of \$800

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

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COMPLETE THIS FORM
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DASH2DOT

and dial toll free at

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(DASH) & DOT



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