



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received  
2003 OCT -1 PM  
11-JUL-2003

Repository ☐  
2:25  
Reference No.  
10027075

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City [REDACTED] State NJ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1

**VEHICLE INFORMATION**

|                                                                     |                                                                                                |                     |                                 |
|---------------------------------------------------------------------|------------------------------------------------------------------------------------------------|---------------------|---------------------------------|
| Make<br>CHEVROLET                                                   |                                                                                                | Model<br>MALIBU     | Model Year<br>1999              |
| Date Purchased<br>February 1999                                     | Dealer's Name and Telephone Number<br>Mail Chevrolet (850) 662-7000                            |                     | Engine:<br>No. Cylinders        |
| Original Owner<br><input checked="" type="checkbox"/>               | Dealer's City<br>Cherry Hill                                                                   | State<br>NJ         | Fuel Type:<br>Zip Code<br>08034 |
| Transmission Type                                                   | <input checked="" type="checkbox"/> Antilock Brakes<br><input type="checkbox"/> Cruise Control | Powertrain          |                                 |
| Vehicle Component Code<br>036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK |                                                                                                | Multiple Failure: 1 |                                 |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                                 |                           |               |
|---------------------------------|---------------------------|---------------|
| Incident Date(s)<br>07-JUL-2003 | Failure Mileage<br>34,000 | Failure Speed |
|---------------------------------|---------------------------|---------------|

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

|                                 |                                                                                      |                                |
|---------------------------------|--------------------------------------------------------------------------------------|--------------------------------|
| Tire Make                       | Tire Model (Name or Number)                                                          | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTM13ABC036) | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair | Failure Location:              |
| Tire Component Code             | Tire Failure Type                                                                    |                                |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

|                            |                      |                 |
|----------------------------|----------------------|-----------------|
| Make:                      | Date Manufactured:   | Model No./Name: |
| Seat Type:                 | Installation System: |                 |
| Child Seat Component Code: | Failed Part:         |                 |

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), and injury(ies).)

|                                                                              |                                                                             |                           |                  |                         |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|------------------|-------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Deaths | Reported to Police<br>N |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|------------------|-------------------------|

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT WHILE DRIVING AT ANY SPEED ANTI LOCK BRAKE LIGHT WILL COME ON AND STAY ON THE REMAINDER OF THE TIME VEHICLE WAS RUNNING. DEALER NOTIFIED. \*AK

The failure occurred with the alternator. First my anti-lock brake light came on. I called the dealership where I got my car serviced (not Mail Chevrolet) and told them the light was on and would not go out. That concerned me because a month earlier I had the brakes serviced. She told me I could bring the car in later that week. I said

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I did not feel comfortable with that and would drive it down now and park it on the lot for them to check tomorrow. She agreed with that and I told her I would be there in 20 minutes. I took off in the car and noticed that the air condition had stopped working. I still proceeded and put the windows down. When I reached the first traffic light, lights started coming on like the air bag, full brakes and other lights. I got over in the slow lane because I did not know what was happening. The vehicle then started moving very slow and I could tell it was losing power. I was trying to make it to the gas station when all of a sudden the instruments started fluctuating back and forth. Suddenly all the instrument needles went down and I lost power in the middle of a major road during rush hour. The car would not start.

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U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

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OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

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(DASH) & DOT



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Administration  
<http://www.safercar.gov/dot>

I tried again and again but no power. Since I have power locks the doors were locked so I could not get out if I wanted to. I called the police who came to get me out of the middle of the road. They pushed me into a restaurant parking lot where I waited for AAA. The driver towed my car to the dealership. I explained to them what happened and they seemed unconcerned. The next day I received a call from the dealership to tell me it was the alternator. I was shocked because I had never heard of a car not giving any signs that the alternator was going. I asked them was this unusual and they said no. The alternator can go anywhere at any time. I told me I had never had that happen before and let them fix the car. The next week I decided to call the NSA. The report I am ~~the~~ filing will cover.

hopefully save someone's life. The other  
thing is that this is my second malibu.  
my first malibu was a lemon and could  
not be repaired because they could not  
find out what was wrong with it.