



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

2003 AUG 15 PM

Repository ☐

Reference No.
10027056

OWNER INFORMATION (Type or Print)

Name

Address

City

MOUNT VERNON

State

IN

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an answer, your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/25/03

YES

NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side.

VIN 387HC13Y916726664

Make
DODGE

Model
RAM 1500

Model Year
2001

Date Purchased

1-25-01

Dealer's Name and Telephone Number

Expressway Dodge

Engine
No. Cylinders

8

Fuel Type:

GAS

Original Owner

☒

Dealer's City

EVANSVILLE

State

Zip Code

IN

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code
190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

7-11-03

Failure Mileage

79000

Failure Speed

0

Design Failure of Wheel Turn Stops

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/63R15)

DOT No. (Example: DOTM5A8C036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), cause(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER NOTICED CUT ON TIRE NEAR RIM BY LOWER A-FRAME RAIL—

Consumer Noticed deep groove cut into each front tire near the inside rim caused by the lower A-frame contacting the tire when turning. The mechanical turn stops do not reach their mark before the tire reaches the A-frame. Checked 2 other dodges of same year found same problem Check Any 2001 Dodge Pickups

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

And you will find the same thing. Dodge must know this because the 2003 models have different design.

I may do more hard turns, turning around on field roads, but this is a hidden killer waiting to blow out front tires at speed, due to damage caused previously in low speed turns.

I have reported this to Dodge # 11440290 and they sent me to you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73179 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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