



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100161

Date Received  
2003 AUG -7 PM 12:32  
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**OWNER INFORMATION (Type or Print)**

Name [Redacted]  
Address [Redacted]  
City BELLPORT State NY Zip Code [Redacted]

Daytime Telephone Number [Redacted]  
Evening Telephone Number [Redacted]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date 7/30/03

**VEHICLE INFORMATION**

Make GMC	Model YUKON XL	Model Year 2002
Date Purchased 2-27-02	Dealer's Name and Telephone Number Cassel Truck Sales	Engine: No. Cylinders 8
Original Owner <input checked="" type="checkbox"/>	Dealer's City Patchogue	Fuel Type: Gasoline
State NY Zip Code 11772	Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain
Vehicle Component Code 071110 FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:FILLER	Multiple Failures: 1	

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)	Failure Mileage	Failure Speed
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example: P215/65R15)
DOT No. (Example: DOTM19ABC136)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police: N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER EXPERIENCES DIFFICULTY FILLING THE GAS TANK. IT IS NOTICED THAT TANK HAS TO BE FILLED SLOWLY. WHEN REACHING ABOUT 3/4 FULL FUEL SPURTS OUT. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Gasoline does not go into the tank easily. It takes sometimes over 20 min. to fill the tank. Before the tank is 3/4 full gas begins to spurt out of the filler hole. The safety shut off on the pump hose nozzle constantly trips off, allowing only a minute amount of gas to be pumped into the tank. On more than one occasion when using a pump with a Clean air bo I filled the boat up with gas and when I pulled the nozzle away from the fill gasoline spilled all over me & the car! When I call GM to complain about this & other problems I was told there was a bulletin on the problem, but my dealer did not fix it when I brought the car in for service. I guess because I didn't complain about it. From reading different sites on the internet I sense that this is a wide spread problem! Lets not wait till someone gets burned up! ATTACH ADDITIONAL SHEETS IF NECESSARY Please investigate this problem & make GM recall all effected cars. Thank you.

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

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and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline (DASH) 2 DOT



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