



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 2003 AUG 22 AM 9:29
10-JUL-2003

Repository
Reference No. 10027001

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: FAIRFAX State: VA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to contact the manufacturer of your vehicle or address to the vehicle manufacturer? **YES**
Signature of Owner: [Redacted] Date: 7/17/03

VEHICLE INFORMATION

Make: CHEVROLET	Model: S10	Model Year: 1996
Date Purchased: 6/97	Dealer's Name and Telephone Number: Rhonda Chev. 903-968-6677	Engine: 4.3L No. of Cylinders: 6 cyl
Original Owner: <input type="checkbox"/>	Dealer's City: Chantilly, VA	Fuel Type: Unleaded Gas
Transmission Type: Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain: 4WD
Vehicle Component Code: 021520 SUSPENSION:FRONT;CONTROL ARM:UPPER BALL JOINT		Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-JUL-2003	Failure Mileage: 75,000	Failure Speed: N/A	Upper + Lower Ball Joints (L+R) Upper Control Arms (L+R)
-------------------------------	-------------------------	--------------------	---

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):
DOT No. (Example: DOTM1SABC036):	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
The Component Code:	The Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured:	Number of Deaths:	Reported to Police: N
--	---	----------------------------	-------------------	-----------------------

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (i.e., parts repaired or replaced (and if old part is available)).

CONSUMER STATES UPPER BALL JOINTS HAVE FAILED. DEALER NOTIFIED. *AK
Upper + Lower Ball joints replaced. (Left + Right)
Upper Control arms replaced (Left + Right)
Sway Bar Links replaced.
GM Would Not Institute under NHTSA Campaign # 021617000
Because they Said VIN # Was Not Eligible

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

See Other side + attachments

Car was a safety hazard to drive and repair was needed immediately.



All Old parts available

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

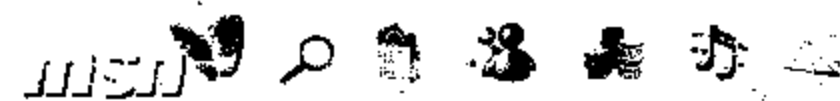
DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration http://www.nhtsa.gov

MSN Home | My MSN | Hotmail | Search | Shopping | Money | People & Chat

15 of 13



carpoint

Into cars. bigtime.

Click to Listen

Home Table of Contents Search Customer Service About Carpoint

personal auto page

My Vehicles

96 Chevrolet Blazer

Edit Information
Add/Edit Vehicles
Edit Personal Info

CarPoint Services
New-Car Buying Service
Used Car Marketplace
Finance
Insurance
Window Shopping
New Car Reviews
Surround Videos
Reliability Reports

Recall Alert: CHEVROLET TRUCK BLAZER, GMC JIMMY, OLDSMOBILE TRUCK BRAVADA
Owner Notification Date: 7/10/2001
Number of Units Potentially Affected: 48,880
Component Description: SUSPENSION:INDEPENDENT FRONT CONTROL ARM LOWER:BALL JOINT
NHTSA Campaign Number: 01V200000

Description of Recall Campaign:

Vehicle Description: Sport utility vehicles located in the states of Connecticut, Delaware, District of Columbia, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, and Wisconsin. Failure of an upper and lower ball joint control arm ball joint assembly.

This can result in impaired steering or steering loss, or a partial or complete collapse of the front suspension, increasing the risk of a crash.

GM has not yet provided a remedy for this campaign. GM has not yet provided an owner notification schedule. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Chevrolet at 1-800-222-1020, GMC at 1-800-492-8782, or Oldsmobile at 1-800-442-6537. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

4-10 PM EST

[View Full Recall History](#)

[Return to Your Personal Auto Page](#)

[Link to National Highway Traffic Safety Administration \(NHTSA\) Web site](#)

How much is
your car
worth
today?

Your car's
resale
value

How much is
your car
worth
today?



MSN Home | My MSN | Hotmail | Search | Shopping | Money | People & Chat

©2002 Microsoft Corporation. All rights reserved. Terms of Use | Advertis | TRUSTe Approved Privacy Statement | NetMasc

MSN Home | My MSN | Hotmail | Search | Shopping | Money | People & Chat

12 of 13



carpoint

Into cars. bigtime.



Home | Table of Contents | Search | Customer Service | About Carpoint

personal auto page

My Vehicles

98 Chevrolet Blazer

Edit Information
Add/Edit Vehicles
Edit Personal Info

- CarPoint Services
- New-Car Buying Service
- Used Car Marketplace
- Finance
- Insurance
- Window Shopping
- New Car Reviews
- Surround Videos
- Reliability Reports

Recall Alert: CHEVROLET TRUCK BLAZER, GMC JIMMY, OLDSMOBILE TRUCK BRAVADA
 Owner Notification Date: 2/7/2002
 Number of Units Potentially Affected: 8
 Component Description: SUSPENSION:INDEPENDENT FRONT CONTROL ARM UPPER:BALL JOINT
 NHTSA Campaign Number: 011018000

Description of Recall Campaign: This is not a safety recall in accordance with the Safety Act. However, it is deemed a safety improvement campaign by the agency. Vehicle Description: 1996-1997 4-wheel drive Chevrolet Blazer, GMC Jimmy, and Oldsmobile Bravada sport utility vehicles. Some owners have had to pay for replacement of the upper ball joints that have separated. GM is providing a special policy to these owners to cover upper ball joint replacement if the customer followed the recommended maintenance schedule for the chassis lubrication and the vehicle still required the replacement of the upper ball joints due to separation.

This could cause a loss of steering control of the vehicle.

This special policy is for a period of 8 years or 100,000 miles, whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership. The upper ball joint replacement, due to separation, will be made at no charge to the customer during this period.

[View Full Recall History](#)

[Return to Your Personal Auto Page](#)

[Link to National Highway Traffic Safety Administration \(NHTSA\) Web site](#)

How much is your car worth today?

Your car's resale value

How much is your car worth today?



MSN Home | My MSN | Hotmail | Search | Shopping | Money | People & Chat

©2002 Microsoft Corporation. All rights reserved. Terms of Use | Advertis | TRUSTE Approved Privacy Statement | Service

*NHTSA Gov
Complaint #
TSS@NHTSA. Bst. Gov
Tonya*

1-117973349

*BBB Auto Lane
1-800-955-5100
#CHV#346508*

*Ahanka
703-502-3915*

7 of 13



Call 1-800-DMVLINE (1-800-368-5463) or 1-800-436-8167
TDD: 1-800-272-6286 • E-mail: questions@dmv.state.va.us
Online: www.dmvva.com

[DMV Fees](#)

[Help](#)

[Privacy and Security](#)

September 20, 2002 9:55:56 PM

Vehicle Registration Renewal

Print a copy of this receipt and keep it for your records.

Credit Card Transaction

Authorization number: 020901
Transaction amount: \$30.50

Vehicle Information

Year: 1996
Make: CHEVROLET
Title number: 58666389
VIN: 1GN0T15W1T2135700

Vehicle Registration

Registration period: 1 year
Registration expiration date: 11/30/2003
Emissions expiration date: 09/30/2003

Helpful Hints:

A vehicle must be insured with liability coverage when it is registered, and it must remain insured while registered, whether or not it is operated. If you do not have liability insurance on a registered motor vehicle, you must pay the Uninsured Motor Vehicle Fee. Penalties are severe for violation of this requirement.

Your registration materials will be mailed to you within 3 business days.

If you have questions, [contact us](#).

Let us know what you think of this online transaction by completing a [short survey](#).

Tell us what you think about legal precedents, biometrics and identity databases.

Thank you for using the Internet to renew your vehicle registration.

[Recommended Print Settings](#)



Creating World-Class Service

[Privacy and Security Information](#)

Your registration expires on 11/30/02. When renewing by mail, please return NO LATER than 11/15/02.



Vehicle Registration Renewal Notice

8 of 13

• • • Virginia 400th Anniversary Program and fee changes apply (see other side) • • •

You have five easy ways to renew your vehicle registration. Pick the one that's most convenient for you.

- Internet: www.dmvnow.com
- Telephone: 1-888-337-4782
- Mail: Complete this notice and return it with your check or credit card information in the enclosed envelope
- Visit Us: Visit any DMV customer service center
- extraTeller: Located at selected DMV customer service centers

DMV accepts these credit cards at no extra charge



As required by law, be sure to indicate your vehicle color below

VSA-26 (05-02)

If liability insurance coverage for this vehicle terminates or cancels during the registration period, reinsure the vehicle, pay the Uninsured Motor Vehicle Fee, or notify DMV to deactivate or transfer the vehicle registration.

Title Number	Plate Type	Expiration Date	Title Number	Plate Type	Expiration Date	
PA	11/30/02	PA	11/30/02			
8666388	1GNDT13W1T2126700	1898	8666388	1GNDT13W1T2126700	1898	
Vehicle Make	Vehicle Body	Vehicle Use	Vehicle Make	Vehicle Body	Vehicle Use	
CHEVROLET	BLAZER	PRIVATE	CHEVROLET	BLAZER	PRIVATE	
EW	GW	GVWR	GCWR	Fuel	AXLES	Purchase Date
1898				GAS	2	06/05/1997

AIRFAUX VA
AIRFAUX COUNTY 201
VIRGINIA MOTOR VEHICLE REGISTRATION
This card MUST be carried in the motor vehicle used in operation and does not permit holder to operate a motor vehicle.
Department of Motor Vehicles

GOULD, GINGER JEAN
5148 PORTSMOUTH RD
FAIRFAUX VA 22032-2830
FAIRFAUX COUNTY 201
VIRGINIA MOTOR VEHICLE REGISTRATION-DUPLICATE
Use this portion for change of address notification or when you sell, trade, or dispose of this vehicle.
Department of Motor Vehicles

FOLD ALONG THIS LINE FOR WALLET SIZE

FOLD ALONG THIS LINE FOR WALLET SIZE

EMISSIONS INSPECTION IS NOT REQ'D FOR THIS RENEWAL

VEHICLE COLOR

Check the appropriate fee options and return this portion if renewing by mail

CHECK HERE TO ORDER NEW PLATES (see instructions on back)

*** IMPORTANT ***
Enter vehicle color code found on yellow enclosures
TAN

Registration Fee	Reserve Plate Fee
\$32.50	\$0.00
PAY THE AMT FOR 1 YR	PAY THE AMT FOR 2 YRS
\$32.50 <input type="checkbox"/>	NOT APPLY <input type="checkbox"/>

Check here and deduct \$2 per year if you do not wish to participate in Virginia's 400th Anniversary program

PLATE NUMBER	PLATE TYPE	TITLE NUMBER	VEH IDENTIFICATION NUMBER (VIN)	VEHICLE MAKE	YEAR	EW	GW	GVWR	GCWR	EXPIRATION DATE
ZYMD488	PA	58666388	1GNDT13W1T2126700	CHEV	1898	3666				11/30/02

Insurance Certification You must check one of these boxes.
 THIS VEHICLE IS INSURED BY A LIABILITY POLICY ISSUED THROUGH AN INSURANCE COMPANY (LICENSE TO DO BUSINESS IN VIRGINIA, AND IT WILL REMAIN INSURED WHILE REGISTERED.
 THIS VEHICLE IS NOT INSURED; THEREFORE, I am retaining the \$600.00 Uninsured Motor Vehicle fee provided by insurance coverage.
 I certify that the above information is accurate. If I have provided my credit card number below, I authorize you to bill this number for payment. (Authorized representatives must sign on behalf of a company or corporation.)



FAIRFAUX VA

0 7 393824060405084040 58666389 003250

Signature of Applicant

EMISSIONS INSPECTION IS NOT REQ'D FOR THIS RENEWAL

If paying by credit card, enter credit card number and expiration date (MM/YY)

Customer Number 231189618

Vehicle is garaged/parked in FAIRFAUX COUNTY

Date Telephone No.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**