



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

2003 AUG - 7
09-JUL-2003

Repository ☐

Reference # 32
10026890

OWNER INFORMATION (Type or Print)

Name

Address

City

ELKIN

State

NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature or address to the vehicle manufacturer.
Signature of Owner _____ Date 7/29/03

VEHICLE INFORMATION

Make

DODGE

Model

DURANGO

Model Year

2000

Date Purchased

July 2000

Dealer's Name and Telephone Number

Henderson Wood Chev Dodge

Engine:

No. Cylinders

8

Fuel Type:

gas

Original Owner

Dealer's City

ELKIN

State

N.C.

Zip Code

28621

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4X4

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1 (more than 1)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Last time

July 1-03

Failure Mileage

59333

Failure Speed

Date of accident app 30mph when car accelerated to full

throttle - others times when starting or at stop signals

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTN19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), control, and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

yes but did not INV.

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATE WHILE DRIVING AND WITHOUT ANY INDICATION VEHICLE STARTS ACCELERATE WITHOUT DEPRESSING GAS PEDAL *AK

Causing driver to lose control of vehicle

Refer to Reference #10026891

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.