



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 2003 AUG -1 PM 2:04
Repository:
Reference No.: 10026813

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: YPSILANTI State: MI Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 7/16/03

VEHICLE INFORMATION

Make: GMC Model: SONOMA Model Year: 2003
Date Purchased: 4-30-03 Dealer's Name and Telephone Number: Prestige
Original Owner: [Redacted] Dealer's City: Ypsilanti State: MI Zip Code: 48197
Transmission Type: Antilock Brakes Cruise Control Powertrain: [Redacted]
Vehicle Component Code: 061080 ENGINE AND ENGINE COOLING; ENGINE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-JUL-2003 Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTNALSABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)
Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Condition(s), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what you did to correct the failure; i.e., parts repaired or replaced (and if one part is available).

WHILE TRAVELING ON THE HIGHWAY ENGINE CHECK LIGHT APPEARED ON THE DASHBOARD. #AK
[Faded text describing the incident]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The first time it happened was the first week of June of 2003
reverse engine soon came on and put it in drive and didn't want to go
forward Jim Bradley fixed it the first time, got it out of shop on
Friday and then on Monday had to be towed back to the shop. Then
got it back on Friday and same thing happened. Then had to be towed
back to the same repair shop for the 3rd time for the same problem.
They're telling me that they think the problem is a wire harness
so they had to go and order a new one for my truck. They're
also telling me that they don't know how long it is going to
be for the part to come in, they said it could be a week or longer
they are also telling me that I still have to make my truck payment.
My vehicle is still in the shop for the majority for the whole of five months of June
and July had to get me on a rental car for a total of 3 times. ATTACH ADDITIONAL SHEETS IF NECESSARY
I would like to get a new vehicle if possible. The manager of the dealer is telling me that I
because I signed the contract, he says he will write me a check for the amount of the vehicle.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

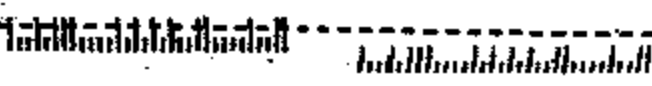


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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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QUESTIONNAIRE**

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COMPLETE THIS FORM
OR

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and dial toll free at

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1-888-327-4238

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(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/odiv>