



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

2003 JUL 15
OR JUL-2003

Reference No.
10026796

OWNER INFORMATION (Type or Print)

Name

Address

City

PINEVILLE

State

LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTRW07L91K

Make

FORD

Model

F150

Model Year

2001

Date Purchased

8/2001

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Unleaded

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☒ Automatic

Powertrain

Vehicle Component Code

141000 AIR BAGS:FRONTAL

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-JUL-2003

Failure Mileage

59,000

Failure Speed

50

Direct frontal impact

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example: P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

2

Number of Deaths

Reported to Police

N

yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT WHEN HIT IN THE FRONT CENTER OF THE VEHICLE AIR BAG DID NOT DEPLOY. DEALER NOTIFIED. *AK

Ford motor Refuses to give information on what speed at impact will the Air bags deploy. our bags did not deploy at 50 mph - it resulted in our bodies impacting the dash & steering wheel - The Ford dealer said they could not check out the air bags (Hickam auto parts) because the battery cables were severed in the wreck. Ford mo. has refused to be cooperative in giving us information. The house also been fire.

Include, if available: Police/Fire Department Report, Photos and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The accident was caused by an individual pulling out in front of us on Hwy 71 - we hit the front of her vehicle. The primary impact was to the front middle to passenger side. The resulting damage to my vehicle was almost \$17,000 worth of damage. (Total) No one has answered why the bags would not deploy at the speed of 50 mph leaving the above damage. The module or system had to be at fault. If not, the air bags are useless.

Ford responded by telling me to pay a week to have it towed to a local dealer and then they would check it out. They even checked out the auto because they said it would need to be repaired (at my expense) in order to do so. I have been given the "run around" by every one. Please assist with this problem. Someone will be killed.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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