



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1357

Date Received

Repository

2003 JUN 28 AM 10:12
08-JUL-2003

Reference No.
10026739

OWNER INFORMATION (Type or Print)

Name

Address

City SHELBY TOWNSHIP

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

N/A

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature of owner address to the vehicle manufacturer.
Date 7/18/03

VEHICLE INFORMATION

Make
GMC

Model
YUKON

Model Year
1994

Date Purchased

1994

Dealer's Name and Telephone Number

FAT MORAN (810)-852-7200

Engine:
No. Cylinders

8

Fuel Type:

REG

Original Owner

Dealer's City

ROCHESTER HILLS

State

MI

Zip Code

48308

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

38000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D07MA19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE EXPERIENCED THE SAME DEFECT WITH ITS WINDSHIELD WIPERS AS STATED IN RECALL 03 V 159 000, BUT THIS VEHICLE NOT INCLUDED IN RECALL DUE TO VIN. *AK

OVER

Include, if available: Police/Fire Department Report, Photos, and Recall Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statement summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE WINDSHIELD WIPERS WORK OK ABOUT 70% OF THE TIME. THEN ALL OF A SUDDEN WITHOUT NOTICE THE WIPERS WONT SHUT OFF. THEN AFTER MANY TRY5 WITH THE ON & OFF KNOB, AND THE WIPERS DO DECIDE TO SHUT OFF, THEY STOP HALF WAY DOWN THE WINSHIELD KIND OF BLOCKS YOUR VIEW OF THE ROAD THIS STARTED LAST YEAR (2002) TO DAY MY TRUCK HAS ONLY 39,500 MILES ON IT.

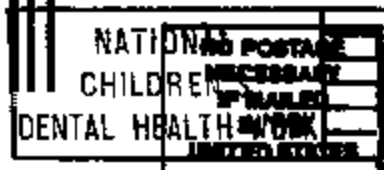
THANK YOU

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov>