



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received _____ Repository ☐

203 MC-1 PH 12:08
06-JUL-2003

Reference No.
10026719

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City _____ State _____ Zip Code _____

Daytime Telephone Number _____
Evening Telephone Number _____
E-mail Address _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

Make BERING TRUCK		Model LD	Model Year 2000
Date Purchased 2000	Dealer's Name and Telephone Number METRO AIRPORT TRUCK 734) 941-1801		Engine: No. Cylinders 4
Original Owner ☒	Dealer's City TAYLOR	State MI	Zip Code 48160
Traffication Type Auto	☒ Anti-lock Brakes ☒ Cruise Control	Vehicle Component Code 034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS	
Multiple Failure: 1			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date 12-SEP-2002	Failure Mileage 23000	Failure Speed 100 MPH	Brakes \$600 = cost
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65SR15)
DOT No. (Example: D0THAL5AUC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), condition, and injury(s).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT BRAKE ROTORS ARE WEARING, AND WHEN APPLYING THE BRAKES, VEHICLE WILL HAVE HEAVY VIBRATION AND EXTENDED STOPPING DISTANCE. DEALER NOTIFIED. *AK

LEFT SPRINGS Brake
BRAKES 3 TIME REPAIR
AIR COND. DOWN WORK SINCE NEW
OIL LEAKS (OIL COOLER)
ABS DOESN'T WORK
UPPER ROD END HAS brake
10 OTHER TRUCKS WITH SAME REPAIRS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.