



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT-Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100163

Date Received

Repository ☐

2003 OCT -1 PM 10:52
07-JUL-2003

Reference No.
10026649

OWNER INFORMATION (Type or Print)

Name

Address

City SCOTTSDALE

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Jeff.bagel@cox.net

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner Date 7/16/2003

VEHICLE INFORMATION

Make
VOLKSWAGEN

Model
PASSAT

Model Year
2002

Date Purchased
May 2002

Dealer's Name and Telephone Number
Ernst & Volkswagon

Engine:
No. Cylinders
6

Fuel Type:
Premium

Original Owner
☒

Dealer's City
GLENDALE

State
AZ

Zip Code

Transmission Type
Auto

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
191000 TIRES/TREAD/BELT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
Nov 2002
July 5 2003

Failure Mileage
22000
10,000

Failure Speed
65
30

Both Passenger Rear Tire (listed below)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
MICHELIN

Tire Model (Name or Number)
MDV4

Tire Size (Example P215/65R15)
195/65R15

DOT No. (Example: DOTM15ABC136)

☒ Original Equipment
☐ Prior Repair

Failure Location: PASSENGER SIDE REAR

Tire Component Code
191000 TIRES/TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

AT 10,000 MILES THE TIRE/TREAD SEPARATED ON THE RIGHT REAR SIDE. THE SAME PROBLEM HAPPENED ON 7/5/2003 AT 22,000. THE TREAD SEPARATED ON THE RIGHT REAR SIDE. MICHELIN XFE MDV4+. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.