



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.sahtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received
AUG -1 PM 12:34
07-JUL-2003

Repository ☐
Reference No.
10026633

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City KANSAS CITY State KS Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize [REDACTED] to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 7/22/03

VEHICLE INFORMATION

Make VOLKSWAGEN Model NEW BEETLE Model Year 2003
Date Purchased 1-7-03 Dealer's Name and Telephone Number BARON Volkswagen 913-722-9500
Original Owner [REDACTED] Dealer's City MERRIAM State KS Zip Code 66202
Engine: No. Cylinders 4 Fuel Type: Reg
Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain Front wheel drive
Vehicle Component Code 190000 TIRES
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 6-23-03 Failure Mileage 4160 Failure Speed 15mph Goodyear tire BLEW OUT side wall.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make GOODYEAR Tire Model (Name or Number) P205/55R16 Tire Size (Example: P205/55R15) P205/55R16
DOT No. (Example: DOTM15ABC135) NG063EDR1802 ☒ Original Equipment ☐ Prior Repair Failure Location James Street Bridge, KS
Tire Component Code 190000 TIRES (613) 029970 The Failure Type BLEW OUT Side of tire

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 1 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING FRONT LEFT SIDE TIRE BLEW OUT. *AK When driving Home from work the
Blowout from work of James Street Bridge Tire Blew out of
side wall. I was driving on the left side of the road. I was driving
on the left side of the road. I was driving on the left side of the road.
SEE ATTACHED YELLOW PAPER
The tire was flat when it hit
the concrete. The tire was flat when it hit
the concrete. The tire was flat when it hit
the concrete.

Include, if available: Police/Fire Department Report, Photos, and Repair Receipts. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

P.S. Baron Volkswagen is now undertaking this problem to see if we can get our money back. Will send picture if you need them.

To whom this concerns:

7-20-03

ON 6/23/03 AT APPROXIMATELY 4:40 PM
I WAS TRAVELING DOWN JAMES STREET,
AND APPROXIMATING STOP SIGN. THE SIDE
WALL OF THE LEFT TIRE BLEW OUT.
IT CAUSED THE TIRE TO BECOME
FLAT. IT CAUSED THE WHEEL
TO GO TO THE LEFT, WHEEL GLANCED
OFF CONCRETE DIVIDER, THIS
CAUSED DAMAGE TO WHEEL AND
WHEEL ALIGNMENT.

TIRE WAS TAKEN TO GOOD YEAR
ON SAME DAY. GOOD YEAR DEALER ON
STATE AVE IN KCK THEN SENT TIRE
TO GOOD YEAR PROPERTY DAMAGE CLAIMS
DEPT. IN AKRON, OHIO. BEFORE WE
WERE ABLE TO COMPLETE CLAIMS
REPORT & TURN IN, THEY DENIED
THE CLAIM. THEY STATED I HAD
HIT CONCRETE DIVIDER HEAD ON
WHICH CAUSED BLOW OUT. THERE
WAS NO MARKS ON THE TIRE
TO PROVE IT HAD HIT CONCRETE
DIVIDER ONLY BLOW OUT ON THE
SIDE WALL. SINCE THEN WE HAVE
TAKEN TIRE AND WHEEL TO BARON
VOLKSWAGEN (7-15-03). IT WAS
EXAMINED BY MR RAINER WILL WHO

IS THE SERVICE DIRECTOR AT
BARDON VOLKSWAGON. HE AGREED
AFTER EXAM OF TIRE AND
WHEEL, THAT IS WAS A BLOW
OUT. HE ALSO AGREED THERE WAS
NO MARKS ON TIRE ONLY BLOW
OUT. MR WILL SAID TIRE WAS FLAT
WHEN WHEEL TURNED INTO THE
CONCRETE DIVIDER. AT THIS
TIME WE ARE WAITING FOR MR
WILL TO MEET WITH FACTORY
REF. TO SEE WHAT CAN BE
~~DOING~~ DONE.

Sincerely


P.S. We ALSO HAVE PICTURES
OF THE CONCRETE DIVIDER THAT
CLAY (MY HUSBAND) TOOK. MR.
WILL HAS THEM NOW FOR THE
FACTORY REF TO EXAM
CLAIM # AT GOVT YEAR (00403877)

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**