



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received
03-JUL-2003

Repository ☐

Reference No.
10026534

OWNER INFORMATION (Type or Print)

Name
Address
City WARNER ROBINS State GA Zip Code

Daytime Telephone Number E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner Date 7/20/03

VEHICLE INFORMATION

Make JEEP Model CHEROKEE Model Year 1997
Date Purchased DEC 2000 Dealer's Name and Telephone Number Jolly John 1-800-HI-Jolly
Original Owner Dealer's City Saco State ME Zip Code 04072 Engine: No. Cylinders 6 Fuel Type: Gas
Transmission Type Manual ☐ Antilock Brakes ☒ Cruise Control Powertrain 4.0L 6 Cyl
Vehicle Component Code 091200 FUEL SYSTEM, OTHER-STORAGE-FUEL GAUGE SYSTEM
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-JUL-2003 Failure Mileage 55,000 Failure Speed 30 FUEL GAUGE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example DOTM15ABC038) ☐ Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make Date Manufactured Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT THE FUEL GAUGE IN IS READING WRONGLY.*AK

Approx 6 months after purchase the vehicle stalled and would not restart. I pushed the vehicle to a gas station and put some gas in. It now started. Although the gauge indicated approx 1/3 of a tank. I recently decided it was time to replace the fuel sending unit, and found that there was a recall for that year Jeep Cherokee. Unfortunately the VIN for my vehicle is after the cut off point.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

For that recall. I have not replaced the part, because the vehicle is displaying every problem the recall describes. I understand a cutoff point needed to be established for the recall, but apparently the cutoff point was not extended far enough. I have been using my trip-odometer to determine when fuel is needed. Also since a recall was made on the fuel Sending Unit, I would have to go through my local Jeep Dealer to get it repaired.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov>