



# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

### FOR AGENCY USE ONLY

Date Received: 2003 JUN 27 PM 12:26

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Reference No. 10026467

### OWNER INFORMATION (Type or Print)

Name: [Redacted]

Address: [Redacted]

City: SURFSIDE BCH State: S.C. Apt. No. [Redacted]

Daytime Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: N.A. Date: 6/27/03

### PRODUCT INFORMATION

Vehicle Identification No. (VIN): [Redacted] (Located at bottom of windshield on driver's side)

Make: FORD Model: RANGER Year: 03

Purchased Date: [Redacted] Dealer's Name: [Redacted] Engine Size (CID/CC/L): [Redacted]  Turbo  Diesel  Gas  Fuel Injection

New  Used Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted] No. Cylinders: [Redacted]

Manufacture Date (on driver's door or pillar): [Redacted] Transmission Type:  Manual  Automatic Restraint System:  Driver's Side Air Bag  Motorbelt  Passenger's Side Air Bag  2-Point Belt  3-Point Belt Cruise Control:  Yes  No Drivetrain:  Front  Rear  4-Wheel Vehicle Type:  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other Body Style:  2-Door  4-Door  Station Wagon  Pick Up Truck  Other

### FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): N.A. Location:  Left  Right  Front  Rear Failed Part(s):  Original  Replacement Handicap Adaptive Equip:  Yes  No

### TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: [Redacted] Tire Name: [Redacted]

Complete Tire Size: [Redacted] DOT No.: [Redacted]

No. of Failures: [Redacted] Date(s) of Failure(s): [Redacted] Mileage at Failure(s): [Redacted] Vehicle Speed at Failure(s): [Redacted]

Failed Part(s) Available?  Yes  No NHTSA Previously Contacted?  Yes  No

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: [Redacted] Number of Fatalities: [Redacted] Reported to Manufacturer:  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

THIS REPORT CONCERNS A CRASH FOR A PICKUP TRUCK AT A REST STOP ON I-95 NEAR RICHMOND VA. SOMEONE INFORMED THAT I HAD NO BRAKE LIGHTS! I THOUGHT THAT IT WAS A FORD PROBLEM HOWEVER A FORD DEALER'S MECHANIC FOUND IT TO BE BENT/BROKEN WIRES IN THE LEONARD CAP. I PAID \$200 TO HAVE IT REPAIRED SO THAT I FELT SAFE DRIVING BACK TO S.C.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FURTHER INSPECTION REVEALED THAT NO FUSE WAS USED TO INSTAL CAP, HAD A FUSE BEEN USED IT WOULD NOT DISABLED THE TRUCK BRAKE SYSTEM, LIGHTS, ABS, ETC. I REPORTED THIS TO THE DEALER, I WAS TOLD THAT HE HAD INSTALLED MORE THAN TWO THOUSAND OF THESE CAP WITHOUT ANY PROBLEM AS FAR AS HE WAS CONCERNED THERE WAS NO PROBLEM HERE. THE FACTORY RETURNED MY '92. I HAVE HEARD NO EXPLANATION OR REGRET FOR MY TROUBLE, HAD A FUSE THAT WAS SUPPOSED TO BE USED, IT WOULD NOT HAVE DISABLED BRAKE SYSTEM. PLEASE LOOK INTO THIS AND DO WHATEVER IS NECESSARY THANK YOU.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE OWNER'S QUESTIONNAIRE (V00Q)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety Administration

[www.nhtsa.dot.gov](http://www.nhtsa.dot.gov) 1-800-424-9393