



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FDR AGENCY USE ONLY 100161

Date Received

02-JUL-2003 AUG 7 04 21 18

Repository

Reference No. 10026463

**OWNER INFORMATION (Type or Print)**

Name [Redacted]  
Address [Redacted]  
City WESTFIELD State MA Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an owner's signature, please print the name or address to the vehicle manufacturer.  YES  NO  
Signature of Owner [Redacted] Date 7/18/03

**VEHICLE INFORMATION**

Make CHEVROLET Model LUMINA Model Year 1996  
Date Purchased JAN 03 Dealer's Name and Telephone Number Private Owner  
Original Owner [Redacted] Dealer's City West Springfield State MA Zip Code 01089 Engine: No. Cylinders 6 Fuel Type: Unleaded  
Transmission Type Auto  Antilock Brakes  Cruise Control Powertrain 3.1  
Vehicle Component Code D62000 ENGINE AND ENGINE COOLING; COOLING SYSTEM  
Multiple Failures: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) Feb-July 03 Failure Mileage 29,000 Failure Speed [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]  
DOT No. (Example: DOTM15ABC036)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code [Redacted] Tire Failure Type [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured [Redacted] Number of Deaths [Redacted] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

FOR WEEKS THE VEHICLE LOSES FLUID AND THE ENGINE OVERHEATS. THE VEHICLE WAS TAKEN TO A DEALER, WHO STATED THAT LOWER INTAKE GASKET WAS BLOWN. \*AK  
Have talked to five mechanics about the problem. They all tell me that this is a very common problem with the Chevrolet Lumina. Chevrolet should have corrected these problems by now. There should be a recall for this problem. No car should blow a lower gasket @ only 29,000 miles.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a non-responsive, or a statistical summary thereof, may be used in support of the agency's action.