U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2003 AUG -7 01-JUL-2003

FOR AGENCY USE ONLY 252	
Date Received	Repository ☐
Reference No. 10026368	

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City LINWOOD	State MI	Zip Code [redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an e[redacted]e or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 7 16 03

VEHICLE INFORMATION

17 digit Vehicle Identification Number, located at bottom of windshield on driver's side	Make	Model	Model Year
1FAFP3441W3055[illegible]	FORD	FOCUS	2001

Date Purchased	Dealer's Name and Telephone Number			Engine: No. Cylinders	Fuel Type:
3-8-03	Hagen Ford			4	Unleaded
Original Owner ☐	Dealer's City Bay City MI	State MI	Zip Code 48707		

Transmission Type			Vehicle Component Code
Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain: Front wheel drive	141000 AIR BAGS: FRONTAL Multiple Failure: 4 times so far.

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
6-9-03 01-JUL-2003 6-29-03 5-30-03	32,652↑	0	Engine is racing when brake is engaged. Once while driving trying to stop. Other 3 incidents have been just as car was started before 10 year

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1		Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE TRAVELING ON THE HIGHWAY AND WITHOUT PRIOR WARNING. ANOTHER VEHICLE JUMPPED IN FRONT OF CONSUMER'S VEHICLE, CAUSING HER TO HIT HER FROM BEHIND. UPON IMPACT, THE DRIVER'S SIDE AIR BAG DIDN'T GO OFF. *AK

No harm has been done yet, but car is not dependable. It is trying to go when you are trying to stop. Car was returned to Hagen Ford 6/8/03. They were waiting for word from Ford Motor Corp. as to what to try next. This time in for this.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

(over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This has been reported to Jeff Hunts State Farm office who is our insurance agent 989 686-7840

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT

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THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).