



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received **2003 AUG -1 PM 1:21**
30-JUN-2003
Repository ☐
Reference No.
10026245

OWNER INFORMATION (Type or Print)

Name **[REDACTED]** Daytime Telephone Number **[REDACTED]** E-mail Address **[REDACTED]**
Address **[REDACTED]** Evening Telephone Number **[REDACTED]**
City **WILLIS** State **TX** Zip Code **[REDACTED]**
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? **YES**
In the absence of **[REDACTED]** name or address to the vehicle manufacturer. **NO**
Signature of Owner **[REDACTED]** Date **1/1**

VEHICLE INFORMATION

Make **FORD** Model **ESCORT** Model Year **1995**
Date Purchased **'94** Dealer's Name and Telephone Number **MAHAFFE FORD** Engine: **1.9** Fuel Type: **GAS**
Original Owner ☐ Dealer's City **CONROE TX** State **TX** Zip Code **[REDACTED]** No. Cylinders **4**
Transmission Type **MANUAL** ☐ Antilock Brakes ☐ Powertrain **[REDACTED]** Vehicle Component Code **071100 FUEL SYSTEM, GASOLINE-STORAGE-TANK-ASSEMBLY**
☐ Cruise Control Multiple Failures: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **03-JUN-2003** Failure Mileage **160000** Failure Speed **0** **GAS TANK**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make **[REDACTED]** Tire Model (Name or Number) **[REDACTED]** Tire Size (Example P215/65R15) **[REDACTED]**
DOT No. (Example: DOTM15ABC036) ☐ Original Equipment ☐ Prior Repair **[REDACTED]** Failure Location: **[REDACTED]**
Tire Component Code **[REDACTED]** Tire Failure Type **[REDACTED]**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: **[REDACTED]** Date Manufactured: **[REDACTED]** Model No./Name: **[REDACTED]**
Seat Type: **[REDACTED]** Installation System: **[REDACTED]**
Child Seat Component Code: **[REDACTED]** Failed Part: **[REDACTED]**

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), complaint, and injury/loss.)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured **[REDACTED]** Number of Deaths **[REDACTED]** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury/loss.
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THERE IS AN OIL LEAK WHERE THE GAS TANK IS MOUNTED TO THE VEHICLE ON THE FRONT. DRIVER IS UNABLE TO FILL GAS TANK. CAUSE OF LEAK UNKNOWN. *AK

THE GAS TANK IS LEAKING THROUGH A CRACK IN THE HARD PLASTIC USED TO SECURE (MOUNT) THE HEAT SHIELD AND COVER TO THE PLASTIC TANK. IT WAS HOT WELDED TO THE SOFTER PLASTIC TANK AND OVER TIME THE STRESS ON

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/defects>

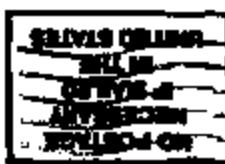


U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL, NHTSA TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
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U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300



ATTACH ADDITIONAL SHEETS IF NECESSARY

THE MOUNT CAUSED IT TO CRACK. I HAVE SMELLED GAS AFTER
FILL-UPS FOR 2 OR 3 YEARS, BUT NEVER NOTICED WHERE IT WAS COMING
FROM. MY DAUGHTER HAD THE CAR AT COLLEGE AND AFTER SHE
FILLED IT UP, SHE NOTICED A PUFFLE AT THE REAR OF THE CAR
AROUND THE RIGHT REAR TIRE. SHE DROVE IT TO WORK AND
HAD SOMEONE LOOK FOR THE SOURCE OF THE LEAK. THE GAS
WAS DRIPPING FROM ABOUT 5 PLACES ON THE HEAT SHIELD,
INCLUDING OVER THE EXHAUST PIPE. I CALLED FORD AND THEY SAID
A NEW TANK WOULD BE \$50⁰⁰. I CHECK ON THE INTERNET AND
FOUND THAT, THAT YEAR AND MODEL HAD A SAFETY RECALL CONCERNING
LEAKING GAS TANKS, BUT FORD SAID MY VIN NUMBER WASN'T INCLUDED.
I ASK IF THEY WOULD HELP WITH THE COST OF REPAIR AND THEY SAID NO.

Narrative Description of Incident(s), Failure(s), Crashes, and Injury(s)