



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received  
2003 JUL 24 PM 12:44  
30-JUN-2003

Repository   
Reference No.  
10026212

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: SALK RAPIDS State: MN Zip Code: [Redacted]  
Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 7/1/03

**VEHICLE INFORMATION**

Make: CHEVROLET Model: PICUP Model Year: 1994  
Date Purchased: 4-16-99 Dealer's Name and Telephone Number: Miller Auto Center  
Engine: No. Cylinders: 8 Fuel Type: GAS  
Original Owner:  Dealer's City: St. Cloud, Minn. State: Minn. Zip Code: 56309  
Transmission Type:  Automatic  Antilock Brakes:  Powertrain: 2 A 2  
 Cruise Control  
Vehicle Component Code: 136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR  
Multiple Failure: 10 Times

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): \_\_\_\_\_ Failure Mileage: \_\_\_\_\_ Failure Speed: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example DOTM123ABC036): \_\_\_\_\_  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

THERE IS A PROBLEM WITH THE WINDSHIELD WIPER MOTOR FOR ABOUT A MONTH. THE CONSUMER HAS TO HIT ON THE MOTOR IN ORDER FOR THE WIPERS TO OPERATE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1976 (Public Law 94-503) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and is not intended to be used for any other purpose. Your responses will be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Windshield wiper will not always start. When they do start they will quit working after a short time.

I have to lift the hood-tap the wiper motor then it will work for a time again.

Replaced wiper module 7-2-03, at a cost of \$38.13

because it was not covered by original recall.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



  
**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
1-888-327-4236

DOT Auto Safety Hotline  
(DASH) & DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
<http://www.nhtsa.dot.gov/defects>



Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
 NATIONWIDE 1-800-424-8393  
 DC METRO AREA (202) 388-0123  
 INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.  
 CORRECT MARK: ●

**FOR AGENCY USE ONLY**

Date Received: \_\_\_\_\_  
 Reference No.: \_\_\_\_\_

Od-or \_\_\_\_\_  
 rck \_\_\_\_\_  
 od-rt \_\_\_\_\_  
 up-tr \_\_\_\_\_

**OWNER INFORMATION (Type or Print)** DAYTIME TELEPHONE NUMBER

NAME: \_\_\_\_\_  
 STREET NO.: Sauk Rapids APT. NO.: MU  
 CITY: \_\_\_\_\_ STATE: \_\_\_\_\_  
 ENTER ZIP CODE: \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  Yes  No

\_\_\_\_\_ name and address to the vehicle manufacturer.  
 DATE: \_\_\_\_\_

**VEHICLE INFORMATION**

VEHICLE IDENT. NO. (VIN) (Numbered as follows on windshield on driver's side): 1GCEC14K7RE VEHICLE MAKE: Chevrolet VEHICLE MODEL: Pick up MANUFACTURE DATE: \_\_\_\_\_ MODEL YEAR: 1994

VEHICLE MANUFACTURER:  
 BMW  Ford  Honda  Nissan  Subaru  Volvo  Other  
 Daimler/Chrysler  General Motors  Hyundai  Saab  Toyota  VW

PURCHASE DATE: 4-16-99  New  Used DEALER'S NAME: Miller Auto Center CITY: St Cloud STATE: MU ZIP CODE: 56301

ENGINE SIZE (CID/CC/L): \_\_\_\_\_ FUEL SYSTEM:  Turbo  Fuel Injection FUEL TYPE:  Diesel  Gas TRANSMISSION TYPE:  Manual  Automatic ANTILOCK BRAKES:  Yes  No RESTRAINT SYSTEM:  Driverside Airbag  2-Point Belt  Passengerside Airbag  Motorized  3-Point Belt CRUISE CONTROL:  Yes  No

DRIVETRAIN:  Front  4-Wheel  Rear VEHICLE TYPE:  Car  Minivan  Truck  Other  Van  Sport Utility  Motorcycle DOORS:  2-Door  4-Door BODY STYLE:  Hatchback  Sedan  Pick Up Truck  Stationwagon

**FAILED COMPONENT(S)/PART(S) INFORMATION**

COMPONENT:  Child Seat  Electrical Lights & Alarms  Engine & Cooling System  Equipment  Fuel System, Exhaust  Heater, Defrost, Ventilation  Interior  Parking Brake  Power Train  Service Brakes  Steering  Structure  Suspension  Visual Systems  Other Windshield Wiper Motor

NO. OF FAILURES: 10  0  1  2  3  4  5  6  7  8  9  10  11  12  13  14  15  16  17  18  19  20

INCIDENT DATE: \_\_\_\_\_ TIRE NAME: \_\_\_\_\_ COMPLETE TIRE SIZE: \_\_\_\_\_

RELEASE AT INCIDENT: \_\_\_\_\_ TIRE BRAND:  BF Goodrich  Cooper  Firestone  Goodyear  Kelly Springfield  Michelin  Yokohama  Other

VEHICLE SPEED AT INCIDENT: \_\_\_\_\_ FAILED PART(S):  Original  Replacement

HANDICAPPED ADAPTIVE:  Yes  No FAILED PART(S) AVAILABLE:  Yes  No NHTSA PREVIOUSLY CONTACTED:  Yes  No

**APPLICABLE INCIDENT INFORMATION**

Please describe in detail the location(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH:  Yes  No NUMBER OF PERSONS INJURED: \_\_\_\_\_ CAUSE OF INCIDENT:  Wear/Corroded/Fluct  Noisy  Weak/Poor Fit/Loose  Leaks  Short  Cut/Torn  Locks/Sticks/Grabs  Disconnect/Fel Off  Stability/Vibration  Erratic/Poor Performance  Excessive Effort  Broken

FIRE:  Yes  No NUMBER OF FATALITIES: \_\_\_\_\_ RESULT OF INCIDENT:  Explosion/Fire  Loss of Control  Poor Visibility  Inadvertent Start  Rollover  Stalls  Sudden Acceleration

09952

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Windshield wipers will not always start. When they do start they will quit rubbing after a short time.

I have to lift hood top the wiper motor then it will work for a time again.

Replaced wiper module 7-2-03 at a cost of \$85.13 because it was not covered by original recall

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/02)

U.S. Department of Transportation  
National Highway Traffic Safety Administration

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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

1-888-327-4236

Complete and return or place in your car manual for future use



# VEHICLE OWNER QUESTIONNAIRE (V)

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(DASH) 2 DOT



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National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

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DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
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PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**