U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 30-JUN-2003 (2003 JUL 24 PM 12:53)

Repository ☐

Reference No.: 10026202

OWNER INFORMATION (Type or Print)

Name: [redacted]

Address: [redacted]

City: CALABASH | State: NC | Zip Code: [redacted]

Daytime Telephone Number: [redacted]

Evening Telephone Number:

E-mail Address:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an e[redacted]me or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 7/10/03

VEHICLE INFORMATION

[redacted]

Make	Model	Model Year
OLDSMOBILE	OLDSMOBILE	1998

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
6/15/1998	PRINCE FREDERICK MOTORS PR.FRED, MD.		GASOLINE

Original Owner	Dealer's City	State	Zip Code
☒	PRINCE FREDERICK	MD.	20678

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control		062000 ENGINE AND ENGINE COOLING:COOLING SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
12/27/01	62000	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTHAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE TRAVELING THE VEHICLE OVERHEATED. VEHICLE WAS TOWED TO A DEALER, WHO STATED THAT ENGINE HAD A FAULTY GASKET. ENGINE WAS REPLACED. OLDSMOBILE, DELTA 88, 1998. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974- Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Was on Christmas visit to Md. and Va. Left Virginia visit on 12/27/02. While traveling to our home in N.C. the car started to overheat. The gauge rose up to above 200° Temp. Kept having to pull off road to the nearest gas station. When Engine was checked for the coolant we could see gone from Container. Car cooled down and had ~~quite a bit~~ added to container. added water and coolant to engine. The car would not start and was towed to an Oldsmobile Dealer in Rural Rapids N.C. The dealer advised us that a Gasket in the engine had leaked and effected the motor. We were advised that we had to replace the whole engine. It took 10 days for the repair and 5,100 dollars later we were able to continue to our home. There is a problem with these engines and Gasket and Oldsmobile should be held accountable. ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT

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[redacted]

1998 - Olds 88 LS

Concord, N.C [redacted]

Continued from prior.

Our son bought the same Olds 98 - 88 from the same dealership months before us. Our breakdown occured when the car had 68,800 miles on it. Our son's car had the same problem with his car with 10,000 more miles (78,800) on his odometer. His car was also 1 year older, older than ours with the same occurence. The dealer when he bought his car and had it towed to for repair had GM involved because our son knew what happened to our car earlier. GM allowed him 40% off his bill and would not allow us (1st) one penny. GM should be held responsible for the problems with this motor. They certainly should have to defray the whole or part of the cost in our case. I understand GM are on their recall list. I don't know how many engines failures it takes to recall but as a consumer I feel someone should look into this. GM should have to reimburse us some of these prohibitive cost's on a fairly new car.

Thank You,

[redacted]

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).