



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 JUN 24 PM 12:44
30-JUN-2003

Repository ☐

Reference No.
10026155

OWNER INFORMATION (Type or Print)

Name

Address

City

PORT SAINT LUCIE

State FL

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

Make
MERCURY

4-Dr

Model
GRAND MARQUIS

LS

Model Year
1994

Date Purchased

6/03

Dealer's Name and Telephone Number

PRIMA Auto

Engine:
No. Cylinders

V-8

Fuel Type:

Reg
UnLeg

Original Owner

Dealer's City

W.P.B.

State

FL

Zip Code

33407

Transmission Type

4 SPD
Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

001000 ENGINE AND ENGINE COOLING-ENGINE

Multiple Failure: 1) Rear Window Struck

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

80000

Failure Speed

25-30

See Photo

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC0361)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, crash, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. Is, parts repaired or replaced (and if old part is available).

THERE IS A SLURPING SOUND IN THE ENGINE, THEN THE CHECK ENGINE LIGHT COMES ON. WHEN THIS OCCURS EXCESSIVE FORCE IS NEEDED WHEN BRAKES ARE DEPRESSED TO STOP VEHICLE. *AK

motor still working fine.

*window came off the cables/regulator.

→ You have to press harder on the Brake pedal in order for car to stop. When the noise is on, when it's on, while noise is on, you have to turn off AC - then Brake pedal is lighter, to stop on.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I F...C IS
 Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- 1 F= Windows stop working. Back (L) + (R), (L) - front 15% while letting up.
- 2 I-F. Burns oil BAD. Change Before 3000 mi.
 This oil = W5-30 is A Joke. Burns faster.
 L 10-30 - Oh
 L 10-40 OH - thicker. $\downarrow$ Oh
 * All this Before 100K. 80K miles.
 I Love this Car. But O.K. NOW!!
- 3 I-F tranny Jumps Jerks from 25 MPH - 40
4. TRANNY vibrates - 25-35 (I-F)

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U.S. Department
 of Transportation

National Highway
 Traffic Safety
 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-216
 400 7th Street, SW
 Washington, DC 20590

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES

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**VEHICLE
 OWNER'S
 QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
 (DASH) 2 DOT



U.S. Department of Transportation
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 Administration
 www.nhtsa.dot.gov

Greetings from ,

Catalog: Grand Marquis MA 1999-

Section: AIR CLEANER 8 CYL 4.6L 1992 - 1995



