



FROM:

[REDACTED]

07-11-03 04:38P P.01

2003 JUL 15 AM 10:32

TO: NH TJA OFFICE OF DEFECTS

FROM:

[REDACTED]

RE: I TRIED TO SUBMIT THIS COMPLAINT
ON-LINE, BUT I RECEIVED AN
ERROR MESSAGE REPEATEDLY.

COULD YOU FILE IT FOR ME?

THANKS!

[REDACTED]

**Office of Defects Investigation****VOQ Confirmation**

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10025902

Your Complaint Information**Consumer Information**

Name : [REDACTED]
Org. Name : [REDACTED]
Address : [REDACTED]
City, State, Zip : Lively, ON [REDACTED]
OTHER CANADA
Daytime Phone : [REDACTED] Ext : [REDACTED]
Evening Phone : [REDACTED] Fax : [REDACTED]
Email : [REDACTED]

[top](#)**Complaint Information**

Description : I own a 1998 Pontiac Trans Sport. I was about to drive out of town to go on a camping trip when the engine started to make a ticking sound. To be on the safe side, I brought the van into a GM dealer to evaluate the problem. The dealer said that they "saved my engine", replacing head gaskets and the intake gasket during two days of repairs. The dealer also had to flush the engine and the cooling system. Dexcool coolant had leaked into the engine. The van had only 110927 km at the time.

Incident Date : 6/17/2003 Fire : No
Num. Fatalities : 0 Crash : No
Num. Failures : 1 Property Damage : No
Num. Injured : 0 Police Report : No
Referral Source : INTERNET

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VIN : 1GMDU06E3WD316045 Purchase Date : 1/15/2003
Year, Make and Model : 1998/PONTIAC/TRANS SPORT Original Owner : No
of Cylinders : 6 Trans. Type : AUTOMATIC
Engine Size : 3.4 L Vehicle Details Usage :

Cruise Control :	No	Antilock Brakes :	Yes
Current Mileage :	70000	Speed :	0
Failure Mileage :	69000	Powertrain :	FRONT WHEEL DRIVE
Body Style :	VAN	Fuel System :	FUEL INJECTION
Fuel Type :	GAS		

Vehicle Component Information

Component 1:	ENGINE AND ENGINE COOLING	OEM:	Yes
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Vehicle Dealer Information

Dealer :	1		
Name :		Dealer Type :	SALES DEALER
Address :			

Dealer Phone:	Dealer Fax:
Email:	

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