



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received
2003 AUG - 7
25-JUN-2003

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: ATLANTA State: GA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, address of the vehicle manufacturer. NO May provide to manufacturer of the tire. YES
Signature of Owner: [Redacted] Date: 7/22/2003

VEHICLE INFORMATION

Make: TOYOTA Model: 4 RUNNER Model Year: 1995
Date Purchased: [Redacted] Dealer's Name and Telephone Number: [Redacted] Engine: [Redacted] Fuel Type: [Redacted]
Original Owner: [Redacted] Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted] No. Cylinders: [Redacted]
Transmission Type: [Redacted] Antilock Brakes Cruise Control Powertrain: [Redacted] Vehicle Component Code: 191000 TIRES:TREAD/BELT
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 6/22/2003 Failure Mileage: 44,000 Failure Speed: N/A
Still had over 1/2 the original tread remaining. Replaced all four tires on 6/20/2003

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: ARMSTRONG Tire Model (Name or Number): ARMSTRONG Tire Size (Example P215/65R15): 31X1.5R15
DOT No. (Example: DOTM19ABC036): C-60GP4208 Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: 190000 TIRES Multiple Failures: 1
Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), collision(s), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

ARMSTRONG DESSERT DOG, 31X1.5R15 DOTC60GP4208. CONSUMER STATES THAT THE LEFT REAR TIRE WAS VIBRATING WHILE DRIVING. CONSUMER PULLED OVER, AND NOTICED A 3/4 INCH LONG BULGE IN TIRE. TOOK TO AA A, AND MECHANIC STATED THAT "THE BONDING OF THE TIRE CAME LOOSE FROM THE STEEL BELT." *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.