



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100261

Date Received: 2003 AUG -7  
25-JUN-2003  
Repository:   
1002493

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: LITHONIA State: GA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an address to the vehicle manufacturer.  YES  NO  
Signature of Owner: [Redacted] Date: 2/18/03

**VEHICLE INFORMATION**

Make: CHEVROLET Model: S10 Model Year: 1997  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: Superior Chevrolet  
Original Owner:  Dealer's City: Decatur State: GA Zip Code: 30034 Engine: No. Cylinders: 4 Fuel Type: Gas  
Transmission Type:  Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 061110 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:BELTS AND  
 Cruise Control Multiple Failure:  2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 27-AUG-2003 Feb  
Failure Mileage: [Redacted] Failure Speed: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM19ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] The Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE TIMING BELT BROKE TWICE. THE LAST TIME IT BROKE WAS ON 8/27/2003. WHILE DRIVING ON THE HIGHWAY AT 55 MPH THE VEHICLE LOST POWER AND IMMEDIATELY DECELERATED. THE VEHICLE WAS TAKEN TO PEP BOYS, THEY STATED THAT TIMING BELT BROKE AND THE VEHICLE LOST AIR COMPRESSION. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On Feb 27, 03 - 07 Chevy S-10 Loss power on I-285 in Atlanta, Georgia. Acceleration didn't work, could only coast three lanes to right shoulder, Towed to Pep Boy - diagnosed as having no compression, no other identifiable problem - Towed on April 22, 03 to Pep Boy - diagnosed with system failure - timing chain broke, led to piston & valve damage - recommended use of new engine.

- On Feb 28/01 - Senior Chevrolet diagnostic engine, logging & Chuggers along with lack of power to a/c, air filter - replaced said would fix problem. Same day had further trouble to Alpharetta, Georgia - Emergency Stop at Turn Up Clinic, since logging chuggers & no power to a/c - diagnosed as water timing chain - replaced. Problem solved until 2/27/03

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 Office of Defects Investigation, NVS-216  
 400 7th Street, SW  
 Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

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and dial toll free at

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