



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

2003 SEP -2
24-30th 2003 AM

Repository

Reference No.
10024860

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: ELGIN State: IL Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 8/6/03

VEHICLE INFORMATION

Make: CHEVROLET Model: TRAILBLAZER Model Year: 2002
Date Purchased: 4-19-03 Dealer's Name and Telephone Number: BIGGER'S CHEVROLET 1847-742-9000
Original Owner: Dealer's City: ELGIN State: IL Zip Code: 60120 Engine: No. Cylinders: 6
Transmission Type: Antilock Brakes Powertrain: Cruise Control
Vehicle Component Code: 151000 SEAT BELTS:FRONT
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): whenever it's used Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM15ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

-CONSUMER STATES PASSENGER'S SIDE SEAT BELT FITS TOO TIGHTLY, PASSENGER UNABLE TO MOVE. DEALER-REPAIRED SEAT, BUT PROBLEM WAS NOT RESOLVED. *AK **REPAIRED BELT**

- Dealer brought in a 2003 Trailblazer to try the passenger's seat belt - it did the same thing
- Also the height of the seat belts are ~~not~~ adjustable and cuts across your throat depending on your size (both driver + passenger's side)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* we had to buy special seat belt adjusters to make the belts wearable and, more importantly - safe!
* more recently discovered the tightness of rear seat seat belts too.