



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2003 AUG 18 AM 8:34
24-JUN-2003

Repository ☐

Reference No.
10024839

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HOUSTON State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize [REDACTED] to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of [REDACTED] provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 7/17/03

VEHICLE INFORMATION

19 Light Vehicle Identification Number located at bottom of windshield on driver's side
Make DODGE Model INTREPID Model Year 2001
Date Purchased 10/13/01 Dealer's Name and Telephone Number R & M Auto Stop Inc
Original Owner ☐ Dealer's City HOUSTON State TX Zip Code 77074
Engine: 2.7L No. Cylinders 6 Fuel Type: UNLEADED
Transmission Type ☐ Antilock Brakes Powertrain
☒ Cruise Control Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failures: 1

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s) 24-JUN-2003 Failure Mileage 46,950 Failure Speed 45 ENGINE, OIL PUMP Not Condition

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make The Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make Date Manufactured Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured NONE Number of Deaths NONE Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE ENGINE SYSTEM LIGHT APPEARED ON THE DASHBOARD, AND ENGINE JERKED. VEHICLE WAS TAKEN TO THE MECHANIC, AND STATED THAT OIL PUMP BLEW OUT, THEREFORE ENGINE DIED. *AK

VIN # 2A 3ND 46 R01 + 505 460

Oil Condition Made a strange noise, Engine System light came on, the engine jerked and went dead. However, restarted. Mechanic called on cell phone said it sounded like the Oil Pump

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Get Car off Rd. ASAP but do not leave it any more
 case. I was picking up my mechanic. Mechanic
 found out that engine was no good. We called
 Extended Warranty Co. H.E. Capital. They
 refused to come. We called Dodge who
 performed us that since we did not have
 them extended warranty, they want pay us
 about 100. H.E. Capital said they would
 think about reconsidering if we provided our
 Dodge change receipts. We have them. Send
 them over.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
 of Transportation

National Highway
 Traffic Safety
 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-216
 400 7th Street, SW
 Washington, DC 20590

NO POSTAGE
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 IN THE
 UNITED STATES

**VEHICLE
 OWNER'S
 QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM
 OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
 (DASH) 2 DOT



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 http://www.safercar.gov/questionnaire