



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received: 14

Repository ☐

24-JUN-2003

Reference No.
10024815

OWNER INFORMATION (Type or Print)

Name

Address

City ELIZABETHTON

State TN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an
Signature of Owner

your vehicle? ☐ YES ☒ NO
Address to the vehicle manufacturer.

Date 7/14/03

VEHICLE INFORMATION

Make
FORD

Model
EXPLORER

Model Year
1995

Date Purchased

Dealer's Name and Telephone Number
Bill Smith Ford, (910) 692-8765

Engine:
No. Cylinders 6

Fuel Type:
Gasoline

Original Owner
☐ NO

Dealer's City
Southern Pines

State
NC

Zip Code
28387

Transmission Type
Automatic

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

181000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
24-JUN-2003

Failure Mileage
112,633

Failure Speed
35-40 MPH

Accelerator.
Air Bags

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

☐ Yes ☒ No

1

0

Yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES THAT WHILE DRIVING AT ANY SPEED AND WITH NO WARNING T/ACCELERATOR PEDAL WOULD STICK. DEALER NOTIFIED. *AK

COMING INTO LONG DRIVEWAY, ACCELERATOR PEDAL STUCK. ATTEMPTED TO
BRAKE WITH PEDAL AND EMERGENCY BRAKE. DROVE INTO BRICK
WALL ATTACHED TO HOUSE. DRIVEN BY 19yr old Grandson, AIR
BAG DID NOT OPEN AT IMPACT. HE WAS TAKEN TO ER.,
X-RAYS SHOWED STRAINS AND BRUISES IN SHOULDER + WRIST.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Gas pedal stuck wide open. Came into
drive way. Held Emergency a foot pedal applied
but did not stop car. Airbag either one of
the air bags opened. this is a very serious
problem with this vehicle had kids playing
baseball in area this could have been a
very serious thing. Thank you for your help-

NEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

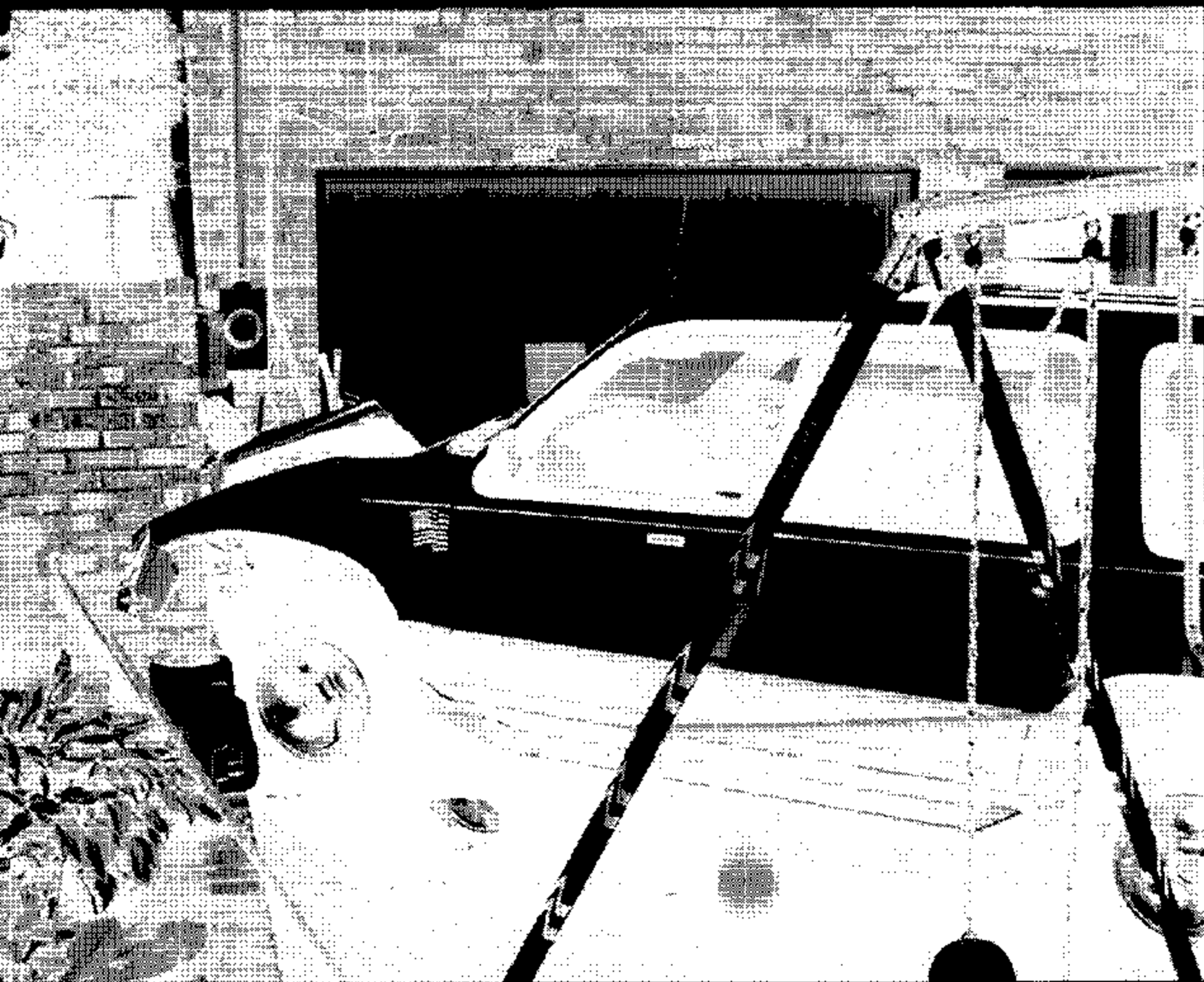


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<http://www.nhtsa.dot.gov/defects>



ELIZABETHTON, TN 37643
(423) 542-1845

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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**