



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2003 JUL 10
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received
PH 12-JUN-2003

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City NEW PORT RICHEY State FL Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number
SAME

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of a signature, please print the name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 7/2/03

VEHICLE INFORMATION

Make LINCOLN Model TOWN CAR Model Year 1999
Date Purchased 2000 Dealer's Name and Telephone Number [Redacted]
Engine: No. Cylinders 8 Fuel Type: GAS
Original Owner Dealer's City SARASOTA State FL Zip Code [Redacted]
Transmission Type AUTO Antilock Brakes Cruise Control Powertrain AUTO
Vehicle Component Code 190000 TIRES
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-JUN-2003 Failure Mileage 35,000 Failure Speed 25 MPH skidded in RAIN

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

The Make MICHELIN The Model (Name or Number) SUMMITRY The Size (Example P215/65R15) P225 60-R16
DOT No. (Example: DOT4H3ABC036) DOT B93V 239x 248 Original Equipment Prior Repair Failure Location: -
The Component Code The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured N/A Number of Deaths N/A Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT ALL FOUR MICHELIN TIRES SIZE P22560R16, DOT-..... WORE OUT PREMATURELY. DEALER AND MICHELIN STATED THAT THERE WAS NO WARRANTY. *AK

Michelin offered 20% Discount on tires that were so worn. PREM

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.