



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

2003 JUN -1 PM
2003 JUN 2003

08
Reference No.
10024710

OWNER INFORMATION (Type or Print)

Name

Address

City SCRANTON

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
In the absence of an authorized
Signature of Owner

of your vehicle? ☐ YES ☒ NO
address to the vehicle manufacturer.
Date 7/20/03

VEHICLE INFORMATION

Make

JEEP

Model

GRAND CHEROKEE

Model Year

1997

Date Purchased
JUNE/2000

Dealer's Name and Telephone Number
RIVIELLO AUTO SALES (570) 344-4444

Engine:
No. Cylinders

6

Fuel Type:

UNLEADED

Original Owner

Dealer's City

DUNMORE

State

PA

Zip Code

18512

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

141000 AIR BAGS:FRONTAL

Multiple Failure: 104 9 2 21 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

23-JUN-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT145ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe incident the incident(s), Failure(s), and Injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE ELECTRICAL CIRCUIT DESIGN ALLOWS THE POTENTIAL FOR AN INADVERTENT AIR BAG DEPLOYMENT UPON VEHICLE IGNITION SHUT DOWN. DEALERS WILL REPLACE THE AIR BAG ELECTRONIC CONTROL MODULE WITH A NEWLY DESIGNED MODULE. CONSUMER HAS THE SAME PROBLEM. HOWEVER, THIS VEHICLE WAS NOT RECALLED DUE TO THE VIN. *AK

Include, if available: Police/Fire Department Reports, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be sought by the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.