



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 AUG -7
23-JUN-2003

Repository ☐

Referred No.
10024649

OWNER INFORMATION (Type or Print)

Name

Address

City CLEVELAND

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

☒ YES

Signature of Owner

Date 1/1

VEHICLE INFORMATION

Make

MERCEDES BENZ

Model

500

Model Year

1999

Date Purchased

11/25/98

Dealer's Name and Telephone Number

MERCEDES of Bedford

Engine:

No. Cylinders

Fuel Type:

gas

Original Owner

☒

Dealer's City

Bedford Ohio

State

oh

Zip Code

44146

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

221600 SEATS:FRONT ASSEMBLY:POWER ADJUST

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-JUN-2003

Failure Mileage

35000

Failure Speed

129-820-35-26 CONTROL UNIT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. List parts repaired or replaced (and if old part is available).

THE ELECTRICAL SEAT CONTROLLER, LOCATED UNDER THE DRIVER SIDE SEAT, SHORTED OUT WHILE VEHICLE WAS PARKED AND TURNED OFF. NO FUSE WAS BLOWN. THIS WAS CAUSED BY CORROSION DUE TO THE FACT THAT THE UNIT WAS NOT SEALED FOR MOISTURE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Toxic SMOKE + FUME INSTANTIOUS - IPON Highway
at time of accident - accident?
unit in lowest part of car - moisture from snow - rain
water on feet flew to lower area causing corrosion -
when it started - turning off KEY DOESN'T STOP ELECTRICAL
Flow + by PARADO FUSES - STOPPED burning by opening
TRUNK + disconnecting BATTERY
FACTORY REPRESENTATIVE looked at unit - WAS
AWARE of problem - SAID HE SOUTHERN - NOTHING
MERCEDES COULD DO

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

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and dial toll free at

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(DASH) & DOT



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