

1002.4462

Houston, TX

2 June 2003

CHEVROLET
PO Box 33170
Detroit, MI 48232-5170

Regarding: GM Chevrolet S10 Blazer (1994) sudden ABS failure and engine malfunction
Request for information

2003 JUN 16 AM 8:14

We are the original and current owners of the S10 Blazer VIN 1GNCS13W9R2. Recently the vehicle was in a near-collision requiring emergency brake application. There was no collision and the event occurred not far from home and accordingly the Blazer was driven home. As a result of the emergency braking, the brake system no longer is functioning properly and the engine idle has become very rough.

I inspected the engine and ABS system and concluded there were no loose vacuum hoses or other obvious user serviceable items. I then checked with your internet site's owner center to try to determine if there were any published issues related to the ABS and engine for the vehicle. Your web site did not give any indication of outstanding maintenance issues. I then did additional web searching for similar problems.

The Autosafety.org Center for Auto Safety report on the Chevrolet S10 Blazer discusses that there have been a large number of complaints regarding these issues.

After careful consideration, I concluded that the repair of the ABS system should be performed by a dealer service department. Although I expected the cost would be some greater than a non-dealer repair I wanted my vehicle serviced by a dealer for the following reasons:

- Safety I do not want my family's or my safety compromised by an incomplete repair
- Notification I want the system failure recorded in the dealer network system
- Recalls I am not looking for free repairs, but if there were a program I do not want to miss it

Today I called Mac Haik Chevrolet in Houston, Texas to pick-up the vehicle for repair. The dealership is the most convenient Chevrolet dealer to my house. When I told the service representative that the problems were ABS failure and very rough resultant engine idle the representative immediately informed me that the dealership was not willing to perform the requested work and referred me to Cornerstone Automotive, a non-dealer repair firm specializing in Chevrolet SUVs.

My first impression from the dealer brush-off was that Chevrolet must not want this failure documented.

As a result of the above experiences I am herein requesting that you record the sudden ABS failure and very rough engine idle in any pertinent databases. Please provide me any information on all recalls for this vehicle and any programs related to this problem(s).

Sincerely,

✓cc: Department of Transportation
National Highway Safety Administration

NAR
ack
6/18/03