



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

Repository ☐

Reference No.
10024359

PH 12:15
16 JUN 2003

OWNER INFORMATION (Type or Print)

Name

Address

City

BLANDON

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, NHTSA will not accept the report or address to the vehicle manufacturer.

Signature of Owner

Date 7/1/03

VEHICLE INFORMATION

Make

CHEVROLET

Model

ASTRO

Model Year

1995

Date Purchased

1996

Dealer's Name and Telephone Number

Marshall CHEVY

Original Owner

Dealer's City

Revere Penn

State PA

Zip Code

Engine:

No: Cylinders

6

Fuel Type:

Gas

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

AWD

Vehicle Component Code

021220 SUSPENSION:FRONT:SPRINGS:TORSION BAR

Multiple Failures: ☐ Yes ☒ No

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

5/

Failure Mileage

120000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

None

Number of Deaths

None

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE IS LEANING TO ONE SIDE DUE TO TORSION BAR SNAPPING. *AK

The above mentioned problem with torsion bars on 90-95 Chevy S10's, Astro's, in a real safety hazard. I started with a vibration in my 95 Astro's steering wheel, which was intermittent. Having taken it to many garages, and a dealer the problem wasn't found. I finally found out on May 29th, 2002, when my son was driving, in the driveway, I found out that these were prone to breaking, and were never recalled. I could not find any in salvage yards because they were in such demand.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.