



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236) 2003 SEP - 1  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 1375

Date Received M 9:13 17 JUN 2003	Repository <input type="checkbox"/>
Reference No. 10024260	

**OWNER INFORMATION (Type or Print)**

Name	Daytime Telephone Number 000-000-0000	E-mail Address
Address	Evening Telephone Number	
City SOUTH ORANGE	State NJ	Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1 / 1

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JN1DA31A5ST437431	Make NISSAN	Model MAXIMA	Model Year 2003
Date Purchased 4/21/03	Dealer's Name and Telephone Number Nissan World (772) 3768821	Engine: No. Cylinders 6	Fuel Type: Premium
Original Owner <input checked="" type="checkbox"/>	Dealer's City Springfield N.V.	State	Zip Code 07081
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 121.000 EXTERIOR LIGHTING: HEADLIGHTS
Multiple Failure: 1			

**FAILED COMPONENT(S) / PART(S) INFORMATION**

Incident Date(s) 4/28/03 5/17/03	Failure Mileage	Failure Speed	Halogen head lights (easily taken)
--	-----------------	---------------	------------------------------------

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM49ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)*

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE PARKED BOTH HEADLIGHTS POPPED OUT, CAUSING STRUCTURAL DAMAGE TO THE VEHICLE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974 (Public Law 93-579) This information is reported pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 4/21/03 circa 1-2 AM the headlights of my car were stolen. I did not know that the lights were a hot item for thieves. A Garage provided some security. On 5/17/03 I parked for 25-30 min to take items purchased into my home when the alarm sounded only to discover the lights again had been taken in broad day light, but during inclement weather.

Each incident of theft brought damage to my car and a sad-defectable. Long waits for repair, economic hardships, & not being able to enjoy the vehicle are unhealthy intrusion mentally & physically. Nissan of North America should have recalled the vehicle. Theft of the lights is national. 34 cars were hit at Springfield Nissan dealership & looks like an epidemic. Nissan Patent body must be changed with liability for defective parts & failure to correct defect.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



# VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4238

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
<http://www.safercar.gov>