



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received
2003 JUN -3 AM 10:20
10 JUN 2003

Repository ☐
Reference No.
10024113

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City FRONT ROYAL State VA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 6/24/03

VEHICLE INFORMATION

Make KIA		Model SPORTAGE	Model year 2001
Date Purchased 10/6/01	Dealer's Name and Telephone Number Parson's 540-667-8400		Engine: 4 No. Cylinders
Original Owner ☒	Dealer's City	State	Zip Code
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain		Fuel Type: Reg
Vehicle Component Code 071100 FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY			
Multiple Failure: 5			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-JUN-2003	Failure Mileage 4219	Failure Speed 0	Other Dates: 11/6/01 11/23/01 12/7/01 2/4/03 5/20/03 6/14/03
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

INTERMITTENTLY GAS WILL SPEW OUT FROM TANK WHILE FILLING. DEALER HAS REPAIRED 5 TIMES, BUT PROBLEM STILL OCCURRING. *AK

CAR has been in repairs on several occasions for the fuel system, there have been occasions it will not accept fuel, occasions it won't shut off a gas has poured out, the most recent Dealership I took vehicle in for repairs, stated that this model vehicle has been known for the fuel line problem. I have informed the manufacture, however they didn't seem to be and reimburse on this issue. BBS complaint filed for arbitration

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.