



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

2003 JUN 16 2003 8:16

Reference No.  
10024105

**OWNER INFORMATION (Type or Print)**

Name

Address

City NEWPORT

State OR

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to publish a copy of your report to the general public or address to the vehicle manufacturer?

YES  NO

Signature of Owner

Date 6/16/03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number

1B7HF132D0502612

Make

DODGE

Model

RAM

Model year

1999

Date Purchased

5/10/03

Dealer's Name and Telephone Number

Power Dodge Newport

Engine:

No. Cylinders

6

Fuel Type:

Gas

Original Owner

Dealer's City

Newport

State

OR

Zip Code

97361

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

141000 AIR BAGS:FRONTAL

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

16-JUN-2003

Failure Mileage

50,000

Failure Speed

Air Bags never went off

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

0

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE TRAVELING ON THE HIGHWAY AND WITHOUT PRIOR WARNING, ANOTHER VEHICLE REAR ENDED CONSUMER'S VEHICLE,, CAUSING IT TO GO INTO AN EMBANKMENT. UPON IMPACT, DRIVER'S SIDE AIRBAG DIDN'T DEPLOY. \*AK

Came into drive way to dash + Hit a parked car which was shoved into 2 other parked ones. Parked up to turn around and went through a brick wall. Head on impact + started went across 1st onto 12th st. rolled. No air bags. my truck glid a 1/2 but R4 Johnny on the top deployed why?

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, as a statistical surveyary thereof, may be used in support of the agency's action.

Enclosed are my copies to date

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I understand if my Air Bags would have went off when I first hit the parked car that I would not have been able to leave or drive away. But I find it weird that they have went off at all. No one in all of the cars that I was in.

*[Handwritten signature]*

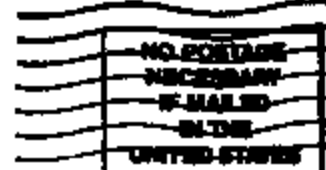


ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THE FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-927-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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