



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

2003 AUG 16 PM 1:19
16 JUN 2003

Reference No.
10024065

OWNER INFORMATION (Type or Print)

Name

Address

City REDDANDS

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide
in the absence of an authorization
Signature of Owner

Manufacturer of your vehicle? ☒ YES ☐ NO
Name or address to the vehicle manufacturer.
Date 7/6/03

VEHICLE INFORMATION

Make

JEEP

Model

LIBERTY

Model Year

2002

Date Purchased

11-22-02

Dealer's Name and Telephone Number

Riverside Chrysler Jeep (951) 957-3600

Engine

No. Cylinders 6

Fuel Type

Reg

Original Owner

Dealer's City

Riverside

State

CA

Zip Code

92504

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION - 5 spd.

☐ Cruise Control

Multiple Failure:

Yes 15-1-03, 23-3-03, 17-5-03

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-JAN-2003

Failure Mileage

about 5000

Failure Speed

15-25 mph

17 May 2003

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1SABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED AND WITH NO WARNING TRANSMISSION WILL LOCK UP, LOCKING THE REAR TIRES, AND IT WILL BE HARD TO CONTROL THE VEHICLE. CONSUMER WILL BE FORCED TO PULL OVER. DEALER NOTIFIED.

*AK

Manual Trans. locks up in 2nd or 3rd gear. Very difficult to disengage gear taking a lot of pushing. Then it won't go into another any other gear. Once you get it going again, after (5 to 10 sec) for the next 3 or 4 shifts 2nd gear is tough to get out of. Almost been rear ended twice.

Include, if available: Police/Car Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.