



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

2003 JUN 18 PM 2:30

Reference No.
10024021

OWNER INFORMATION (Type or Print)

Name

Address

City LYNNWOOD

State WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to use your information to report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 7/1/03

VEHICLE INFORMATION

Make

FORD

Model

ESCAPE

Model Year

2001

Date Purchased

March 2001

Dealer's Name and Telephone Number

HARRIS Ford - Lynnwood

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Lynnwood, WA

State

WA

Zip Code

98037

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4x4

Vehicle Component Code

116000 ELECTRICAL SYSTEM:IGNITION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-JUN-2003

Failure Mileage

23,000

Failure Speed

35-40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 35MPH ON A HILL VEHICLE SHUT DOWN, THERE WERE NO BRAKE/ POWER STEERING. CONSUMER WAS ABLE TO CONTROL THE VEHICLE SINCE BACKWARDS. DEALER NOTIFIED. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Traveled between 35-40 miles per hour. Began to descend down a long hill. I took my foot off the gas, and applied the brakes, to find that my car was dead. No steering, no brakes, no hand brake. Was able to coast down to the bottom of the hill where I was able to slow the car to a side street. I had 2 handicapped passengers in the car. I turned the car completely off, & restarted it.

Took the car to the dealership where they were aware of the failure, & replaced parts under warranty.

Why is this failure not on a mandatory recall? Does someone have to die first? Not good.

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of Transportation

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov>