



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository

2003 JUN -3 AM

Reference No.
10023995

OWNER INFORMATION (Type or Print)

Name

Address

City

FRIENDSWOOD

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/5/2003

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield on driver's side

2BED46T8PH624171

Make
DODGE

Model
INTREPID

Model Year
1993

Date Purchased
Apr 2 1999

Dealer's Name and Telephone Number
PRIVATE SALE

Engine:
No: Cylinders
6

Fuel Type:
gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

021530 SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-JUN-2003

Failure Mileage
115000

Failure Speed
20MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

REAR CONTROL ARM SAPPED WHILE DRIVING. DEALER NOTIFIED. *AK

SEE ATTACHMENTS FOR CORRECT IDENTIFICATION.

My wife and I had decided to eat out at a local restaurant and were on our way when we heard a loud thump. As soon as I could I stopped and checked the front right tire, because it actually sounded like

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had a flat. Not finding a problem I proceeded. I then got a tube and was determined it was at the rear. So in the morning we drove the short distance home. I tried to get one of the local dealers to investigate the following morning but they would not complete. Too long a story to explain. Consequently, I located the part needed and replaced it that day and house not had any problems so far. Fortunately, we were close to home when it occurred. Ironically, we had just finished a vacation trip to San Diego California. To be truthful GOD was looking out for us. I am now concerned that this could cause a major catastrophe for someone not so lucky. Separately it is a common failure

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20560

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



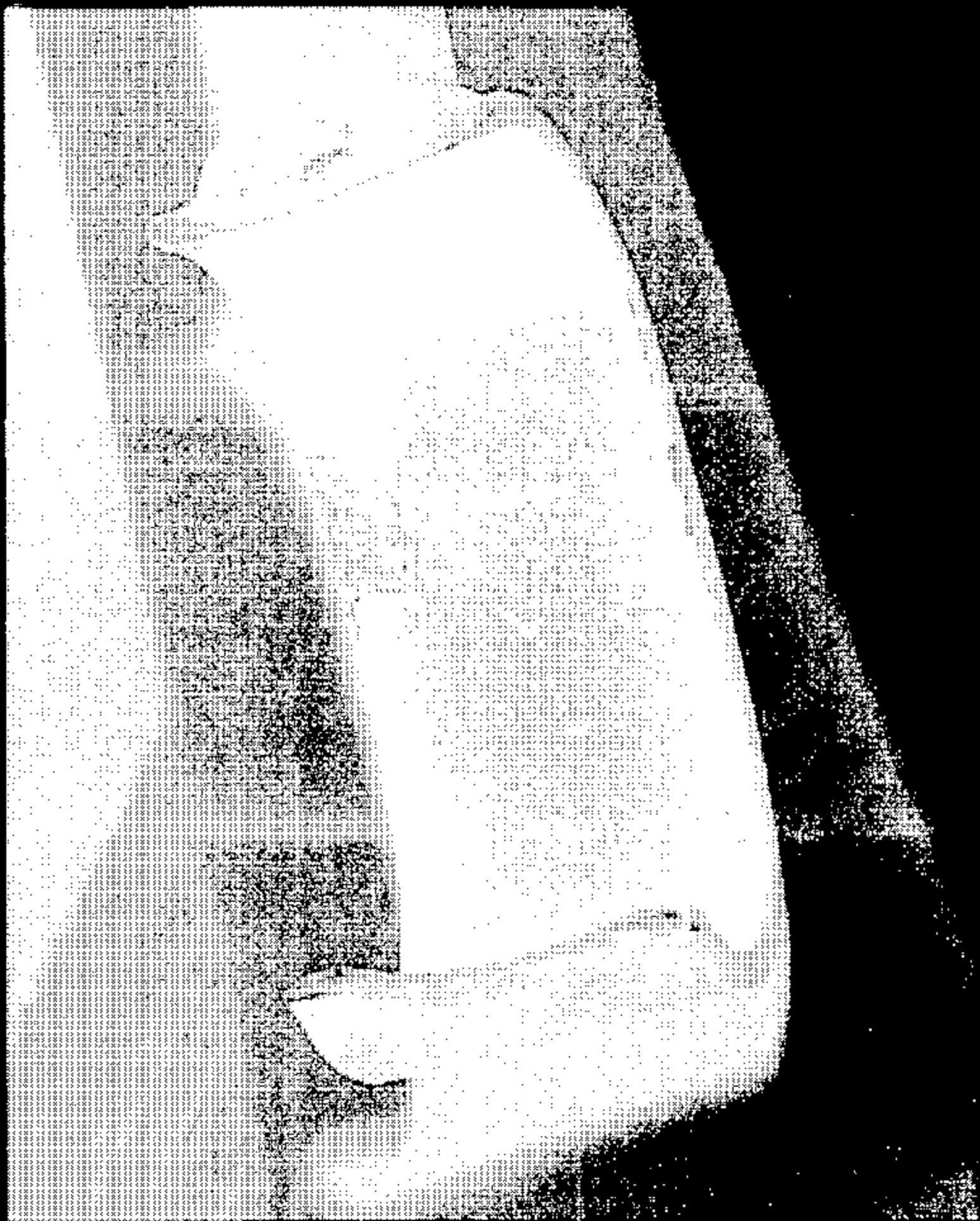
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Administration
<http://www.nhtsa.gov>

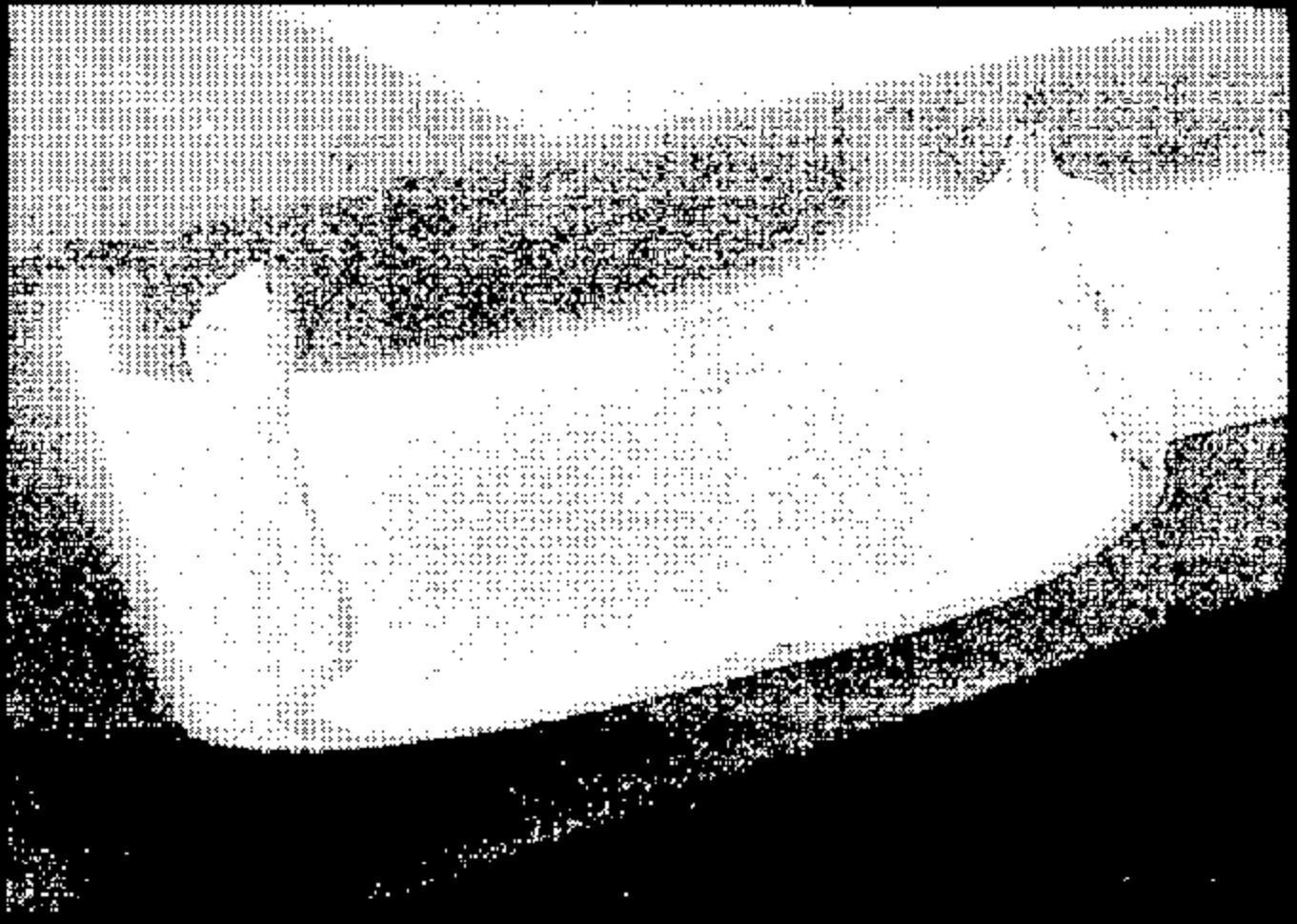
Also curious why the first dealer mentioned
he just had a customer recently who had the
same failure. I am enclosing a picture and
will keep the part in case you need it.
Thank you for your cooperation.

Sincerely,



P.S. I also called corporate headquarters (Chrysler)
to no avail and was treated very nicely
by someone named John at customer relations.
Also I question whether the part that is
on all four wheels might fail also.







**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**