



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received: 2003 JUN 20 03 AM 9:48
Repository:
Reference No. 10022909

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: LAWRENCEBURG State: IN Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 6/28/03

VEHICLE INFORMATION

Make: CHEVROLET		Model: BLAZER	Model Year: 1998
Date Purchased: 06/20/1998	Dealer's Name and Telephone Number: FINE CHEVROLET OLDS, INC.		Engine: No. Cylinders: 6
Original Owner: <input type="checkbox"/>	Dealer's City: LAWRENCEBURG, IN	State: IN	Zip Code: 47025
Transmission Type: [REDACTED]	<input checked="" type="checkbox"/> Anti-lock Brakes	Powertrain: [REDACTED]	Vehicle Component Code: 13B200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR Multiple Failure: 1
	<input checked="" type="checkbox"/> Cruise Control		

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 5/28/03 4/04/03	Failure Mileage: 27,930 27,950	Failure Speed: HIGH	WINDSHIELD WIPER QUIT.
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: KLINGLINT	Tire Model (Name or Number):	Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036):	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code:	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: N	Number of Deaths: N	Reported to Police: N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WINDSHIELD WIPER MOTOR FAILS INTERMITTENTLY WHILE IN USE. THIS RESULTS IN POOR VISIBILITY. *AK

[Faint, mostly illegible text describing the incident]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WINDSHIELD WIPER WHEN OPERATED ON MED + HIGH SPEEDS, ABLE TO RE-START BY SHUTTING WINDSHIELD WIPER DOWN AND RE-STARTING. LAST TIME THIS HAPPENED WAS DURING A HEAVY RAIN THIS VISIBILITY WAS OUT OF UNTIL WINDSHIELD WIPER WAS RE-STARTED.

CONTACTED CHEVROLET SERVICE CENTER AND THEY SAID THERE WAS NOTHING THEY COULD DO.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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