



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2003 JUL 22 PM 2: 50
12 JUN 2003

Repository

Reference No.
10022901

OWNER INFORMATION (Type or Print)

Name

Address

City HILLSBOROUGH

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Jane

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of a signature, NHTSA will provide your name or address to the vehicle manufacturer.
Signature of Owner

YES NO
Date 7/1/03

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located on top of windshield on driver's side
L9UUA56693A059684

Make ACURA

Model 3.2TL

Model Year 2003

Date Purchased FEB 1 2003

Dealer's Name and Telephone Number BILLVAUGHN'S BRIDGEWATER ACURA 908-704-1200

Engine: No. Cylinders 6

Fuel Type: PREM

Original Owner

Dealer's City BRIDGEWATER

State NJ

Zip Code 08807

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code

AUTO

Cruise Control

3.2L ENGINE

121300 EXTERIOR LIGHTING: HEADLIGHTS: HIGH/LOW BEAM BURNERS

Multiple Failure: X SINCE DAY ONE

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-FEB-2003

Failure Mileage 3500 SINCE INCEPTION

Failure Speed ALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4L3ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), cause(s), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

HEADLIGHTS - HIGH BEAMS ARE REFLECTING OFF THINGS IN THE ROAD AND CAUSING IMPAIRED VISION - DEALER NOTIFIED. SAK

High beams reflect light to vertical objects at the side of the road, such as trees, structures, etc., causing distracting flashes of light and momentary diversion of the driver's attention. Low beams do not seem to go out far enough to give a good view of the abandoned road without using high beams. The headlights on 2001

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

And Carfax Models were excellent and did not present
the same problems. I do not know if headlights used on
2002 models were the same as mine. Dealer states problem
not correctable in that lights operate as designed by manufacturer.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4298

DOT Auto Safety Hotline
(DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov>

Thank you for your comments. Your comments were sent to webmaster@nhtsa.dot.gov

[Click here to Return to NHTSA home page.](#)

Below is a copy of the email that was sent to webmaster@nhtsa.dot.gov

To: webmaster@nhtsa.dot.gov

From: [REDACTED]

Subject: 2003 Acura 3.2TL Hoodlights

Comments: This auto's low beams tend to have a short fall when negotiating even the slightest decline in the road. More importantly, the high beams tend to cast vertical reflections on trees and other nearby objects at the sides of the roadway. The vertical reflections (upward flashes of light) are extremely distracting/startling and tend to call a driver's attention away from the roadway. I consider this dangerous. The reflections are apparently generated by the lamp housing which even causes such reflections during the day when a bright sun shines into the housing. From NHTSA Web Site.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**