



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received
2003 JUN 03 1 AM
Repository
Reference No.
10022834

OWNER INFORMATION (Type or Print)

Name
Address
City WARR ACRES State OK Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner Date 06/22/03

VEHICLE INFORMATION

Make CHEVROLET Model 1500 Model Year 1994
Date Purchased 20 JULY 1994 Dealer's Name and Telephone Number KNIPPELMIER CHRV 405-445-8333
Original Owner Dealer's City BLANCHARD State OK Zip Code 73010 Engine: 8 Fuel Type: GAS
Transmission Type AUTO Antilock Brakes Powertrain Cruise Control
Vehicle Component Code 136200 VISIBILITY:WINDSHIELD WIPER/WASHER: MOTOR
Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) LATEST 5 JUN 03 Failure Mileage 165010 Failure Speed 45 WINDSHIELD WIPER MOTOR

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if not part is available).

WINDSHIELD WIPER MOTOR IS EXPERIENCING THE SAME DEFECT AS STATED IN RECALL 03 V 159 000; BUT, THIS VEHICLE NOT INCLUDED IN RECALL DUE TO VIN *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have had this failure about 6 times - I had not reported because I thought I would be on the recall list. However, after checking with CITY CHEVROLET in OKLA CITY, OK I found out that my VHS was not included on the recall list. It will then be reported.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM
OR

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and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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