



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

2003 JUL 16 10:20 AM '03

Reference No.
10022720

OWNER INFORMATION (Type or Print)

Name

Address

City TAHEQUAH

State OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature or address to the vehicle manufacturer, Signature of Owner Date 6/15/03

VEHICLE INFORMATION

Vehicle Identification Number
1J4G38Y6C335139

Make
JEEP

Model
LAREDO

Model Year
1997

Date Purchased
3/99

Dealer's Name and Telephone Number

JEEP, MUSKOGEE 918-687-1311

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City

MUSKOGEE OK

State

OK

Zip Code

94401

8

GAS

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

162310 STRUCTURE:BODY:DOOR:HINGE AND ATTACHMENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-JUN-2003

Failure Mileage
115485

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

N/A

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A8C036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N/A

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE LEFT DRIVER SIDE DOOR HINGE AT THE BOTTOM CAME OFF. *AK HINGE BROKE LOOSE FROM DOOR RESULTING IN DAMAGE TO RPOA, DOOR LATCH + PANU. APPEARS TO BE MATERIAL OR MANUFACTURES DEFECT. CHRYSLER JEEP DEALER CONTACTED RESULTING IN RECALL DUE TO MILEAGE AND TIME OF OWNERSHIP. THIS IS A RARE OCCURANCE, AS I UNDERSTAND IT, AND JEEP HAS NO EXTENSION OF STANDING BEHIND THEIR PRODUCT, CONSUMER AFFAIRS AT CHRYSLER WAS CONTACTED WITH SAME RESULT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.