



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-3-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

06-JUN-2003

Repository

18-418-26
10022553

OWNER INFORMATION (Type or Print)

Name

Address

City CASTILE

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an address to the vehicle manufacturer?

Signature of Owner

Date 6/14/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G6DW5273TR702114

Make CADILLAC

Model FLEETWOOD

Model Year 1993

Date Purchased 5/18/03

Dealer's Name and Telephone Number KEVIN
NEW SMYRNA MOTORS, NEW SMYRNA BEACH, FL

Engine: No. Cylinders 8

Fuel Type: Regular

Original Owner

Dealer's City New Smyrna Beach

State FL

Zip Code 3213

Transmission Type AUTO

Antilock Brakes
 Cruise Control

Powertrain REAR wheel
AUTO

Vehicle Component Code
061.000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: TOTAL ENGINE FAILURE

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 04-JUN-2003

Failure Mileage 93000

Failure Speed 0

ENGINE CAUGHT ON FIRE IN
CAR WASH.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4LSABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police

N Yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

VEHICLE WAS IDLING IN NEUTRAL GEAR. THE ENGINE CAUGHT ON FIRE AND BLEW A HOLE IN THE MOTOR. CAUSE UNKNOWN. *AK
WE ARE CHECKING OIL - TO SEE IF ITS A.T.F. OR OIL
EVERY ROD BEARING MAIN BEARING AND CAM BURNT
AND SET UP. NO NOISE OR KNOCKING PRIOR. PISTONS
BROKEN - ALL INTERNAL ENGINE PARTS TWISTED AND
SHOT. CAR WAS IN AUTO CAR WASH BEING WASHED WHEN
FIRE STARTED IN ENGINE. FIRE DEPT & POLICE RESPONDED.
OIL REPORT WAS OK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There is, a possibility OIL FILTER WAS NOT PUT ON CORRECTLY OR OIL NOT PUT IN TIGHT & OIL LEAKED OUT. NO HOT LIGHT CAME ON. WAL-MART IN ROANOKE VA, STORE # 2312 SAID A NEW KID CHANGED OIL. IF IT WAS THEIR FAULT THEY WOULD BUY ME NEW ENGINE. MY MECHANIC SAID THE ONLY THING THAT COULD CAUSE THAT FAILURE WAS A.T.F. INSTEAD OF OIL. THE WHOLE ENGINE WAS SET UP TWISTED AND BROKEN. AS SOON AS I GOT OIL (A.T.F.) ANALYZED I WILL SEND YOU A COPY. I COULD HAVE DIED IN THAT PARKING. I JUST LOST MY WIFE TO CANCER 3/14/13 WE WERE MARRIED 47 YEARS. WHY WOULD MY CAR CATCH ON FIRE IN A CAR WASH?

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and call toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety Administration
http://www.safercar.gov/questionnaire

1660 WSA 73 PR 700114



Office of Defects Investigation

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1-888-DASH-2-DOT
(1-888-327-4236)

Help

Search Results

Report Date : June 3, 2003 at 04:42 PM	New Search
TYPE : VEHICLE	
YEAR : 1993	
MAKE : CADILLAC	
MODEL : FLEETWOOD	Print Version

Results : 2 | All records displayed

Make : CADILLAC Model : FLEETWOOD Year : 1993
 NHTSA CAMPAIGN ID Number : 94V199000 Recall Date : OCT 13, 1994
 Component: POWER TRAIN:AXLE ASSEMBLY
 Potential Number Of Units Affected : 403273

Summary:
 THE UPPER TRANSAXLE OIL COOLER HOSE CAN PULL OUT OF THE CRIMPED COUPLING AT THE TRANSAXLE END OF THE LINE ASSEMBLY.

Consequence:
 IN THE EVENT OF SEPARATION OF THE COUPLING, AN OIL LEAK CAN OCCUR WHICH, WHEN EXPOSED TO AN IGNITION SOURCE, COULD RESULT IN AN ENGINE COMPARTMENT FIRE.

Remedy:
 DEALERS WILL INSTALL A NEW UPPER TRANSAXLE OIL COOLER LINE TO THE TRANSAXLE.

Notes:
 SYSTEM: POWERTRAIN; AXLE ASSEMBLY. VEHICLE DESCRIPTION: PASSENGER VEHICLES. NOTE: IF YOUR VEHICLE IS PRESENTED TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND THE REMEDY IS NOT PROVIDED FREE OF CHARGE WITHIN A REASONABLE TIME OR THE REMEDY DOES NOT CORRECT THE DEFECT, PLEASE CONTACT THE CADILLAC AT 1-800-458-8006. ALSO, CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

Document Search

Check to Request Research. Submit below.

Make : CADILLAC Model : FLEETWOOD Year : 1993

866-942-4368
 x47602
 585
 237
 2816
 Will send COMPLAINT FORM

INCIDENT	Agency MT MORRIS POLICE DEPARTMENT	Division/Prefix MMPD	New York State INCIDENT REPORT	ORI 0252600	Orig.	Case No.	Incident No. 2003-1920																																							
	Report Day Tue	Report Date 06/03/2003	Report Time 16:20:00	Covered On/Proc Tue	Date 06/03/2003	Time 15:35	Cleared To Tue																																							
	Incident Type AIDED FIRE - AMBULANCE NO005		Dispatch Name PORTLEY'S		Weapons(s)		A																																							
	Address 36 EAST STATE STREET			City, State, Zip MT. MORRIS, N.Y. 14510		Location Code 2626																																								
OFF.	LAW	SECTION	BUS	CL	CAT	DES	ATT	NAME OF OFFENSE	CTB	No. of Victims	C																																			
										No. of Suspects	D																																			
Person Type: OO-Complainant OT-Other PI-Person Interviewed PR-Person Reporting WH-Witness NI-Not Interviewed VI-Victim VIO-also Complainant NO																																														
ASSOCIATED PERSONS	Type/No.	Name (Last, First, Middle, Suffix)			Date of Birth			Street No., Street Name, Apt. No., City, State, Zip			Telephone No.																																			
	PI	[REDACTED]			05/31/1937			[REDACTED], CASTLE, NY [REDACTED]			[REDACTED] H																																			
	PI	[REDACTED]			06/24/1956			[REDACTED] MT. MORRIS, NY [REDACTED]			[REDACTED] H																																			
	CALLER	E911,						[REDACTED], GENESEO, NY 14454			[REDACTED] H																																			
VICTIM	Person No.	Suspect No.	Date of Birth	Age	Sex	Race	Ethnic Origin	Handicapped	Residence Status	J																																				
	Type/No.	Name (Last, First, Middle, Suffix)			Address (Street No., Street Name, Apt. No., City, State, Zip)			Phone No.	Social Security No.	K																																				
	Date of Birth	Age	Sex	Race	Ethnic Origin	Religion	Occupation		L																																					
	Height	Weight	Hair	Eyes	Glasses	Build	Employer/School	Address	N																																					
SUBJECT	Description (Describe)							Mark		77																																				
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		Color(s)		Towed By/To		Vehicle Notes																																								
NARRATIVE	<p>I WAS DISPATCHED TO PORTLEY'S TO ASSIST THE FIRE DEPARTMENT WITH A POSSIBLE CAR FIRE IN THE CAR WASH. ON ARRIVAL I DID SEE MA 1993 MAROON CADILLAC IN THE CAR WASH WITH THE HOOD OPEN AND RALPH STANDING OUT SIDE OF THE CAR. THE FIRE WAS OUT. THE FIRE DEPARTMENT WAS ON SEN AT THIS POINT. MYSELF ALONG WITH MEMBERS OF THE FIRE DEPARTMENT PUSHED THE CAR OUT OF THE CAR WASH INTO THE PARKING LOT. WHEN THE CAR WAS MOVED WE FOUND SEVERAL SMALL METAL PARTS OF THE ENGINE INCLUDING PARTS OF THE CONNECTING RODS OF THE MOTOR. AT THAT POINT I THEN CHECKED UNDER THE CAR AND SAW A LARGE HOLE IN THE RIGHT FRONT SIDE OF THE OIL PAN WHERE THE INTERNAL PARTS HAD TORN THROUGH THE OIL PAN. I THEN CHECK THE GROUND WHERE THE CAR WAS IN THE CAR WASH AND UNDER WHERE THE CAR PRESENTLY WAS PARKED I OBSERVED ABOUT ONE HALF QUART OF OIL ON THE GROUND TOTAL. IT IS MY OPINION THAT THE CAUSE OF THE FIRE WAS THE CAR WAS VERY LOW ON OIL CAUSING THE ENGINE TO GET HOT AND START THE ENGINE COMPARTMENT ON FIRE AND DUE TO THE HEAT AND LACK OF OIL THAT CAUSE THE ENGINE TO COME APART AND GO THROUGH THE OIL PAN.</p> <p>THE VEHICLE WAS TOWED BY JIMMY'S SERVICE AT THE REQUEST OF THE OWNER RALPH. THE OWNER OF PORTLYS LISA WAS ALSO ON SCENE.</p>																																													
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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**