



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received: 2003 JUN 24 AM 11:57  
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**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: VINTON State: IA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an Signature of Owner: [Redacted] name or address to the vehicle manufacturer.  YES  NO  
Date: 6/17/03

**VEHICLE INFORMATION**

Make: OLDSMOBILE Model: AURORA Model Year: 1997  
Date Purchased: 1-22-00 Dealer's Name and Telephone Number: PET McGRATH, CHEV-DE GRAND  
Original Owner: [Redacted] Dealer's City: CEDAR RAPIDS State: IA Zip Code: 52001  
Engine: No. Cylinders: 8 Fuel Type: GAS  
Transmission Type:  Antilock Brakes Powertrain:  Cruise Control  
Vehicle Component Code: 072200 FUEL SYSTEM, GASOLINE DELIVERY; HOSES, LINES/PIPING,  
Multiple Failure: 3

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): Failure Mileage: Failure Speed: FUEL LINES - 3 with 8 BUBBLE

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM4LSABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e. parts repaired or replaced (and if old part is available).

THE FUEL LINE RUPTURE WHICH CAUSED GAS TO SPRAY ON THE GROUND. THE VEHICLE WAS ON ITS 3RD REPAIR. \*JB

The fuel spray goes on hot motor, exhaust system also on the ground. If your driving it could blow up and burn

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We had 3 fuel line break in two months on this car.

You can smell gas but don't see the leak because of a cover over the fuel lines. After a time the leak spots and fuel runs and vapors all over the hot motor area on the exhaust system. After you shut car off it still smells gas but because of the 40<sup>th</sup> pressure from fuel pump.

We also talked to a person from our town that had the same thing happen on the Aurora. they have

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



DOT Auto Safety Hotline  
(DASH) & DOT

1-888-DASH-2-DOT  
1-888-327-4236

DASH2DOT  
and dial 2-1-1  
SNOW

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

VEHICLE  
OWNER'S



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<http://www.safercar.gov>